PrintDisplay

Remington Arms Co., Inc. Product Service Legal Case #:5030

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete

209725 11/8/2010 11/9/2010 11/9/2010

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

Incident

Elwood Cheverie 2563 Etiwan Ave

Charleston SC 29414

H 843-729-4013

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause:4038 Could Not Duplicate Concern

Unknown

S Fired on bolt closing Concern:1008 Fired on Bolt Closing

C

10/22/10 Per call from Cheverie, about a year ago his 700 fired when he closed the bolt. He bought it 2nd hand.cm

Firearm Information

Mfg.
Remington

Type CF/BA **Model/Ga.** 700/270 WIN

SKU n/a Serial Bbl.

**DOM** 

**Date Purchased** 

Where Purchased

Accessories

Original Owner N A6692638 BV 1/15/1979

WHITE STRS MACON GA

TE STRS MACON GA

CONCERN:FIRES BUMPING IT

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Release of Claims

Release Date

Reimbursement

Cash Settlement Reim.

APV

im. Cash ate Date

APV

Per Ilion, replace TPA, clean for BLSM program price

Settlement

Repair/Replacement Repair Cost

Repair/Replacement Date

30.23

11/12/2010

11/12/10 Per Ilion, could not duplicate concern. Trigger assmivery dirty and set screws altered. Check over, replace TPA, clean and test fire under BLSM program price of \$20 + shipping.cm 11/12/10 Cheverie approved the repair.cm

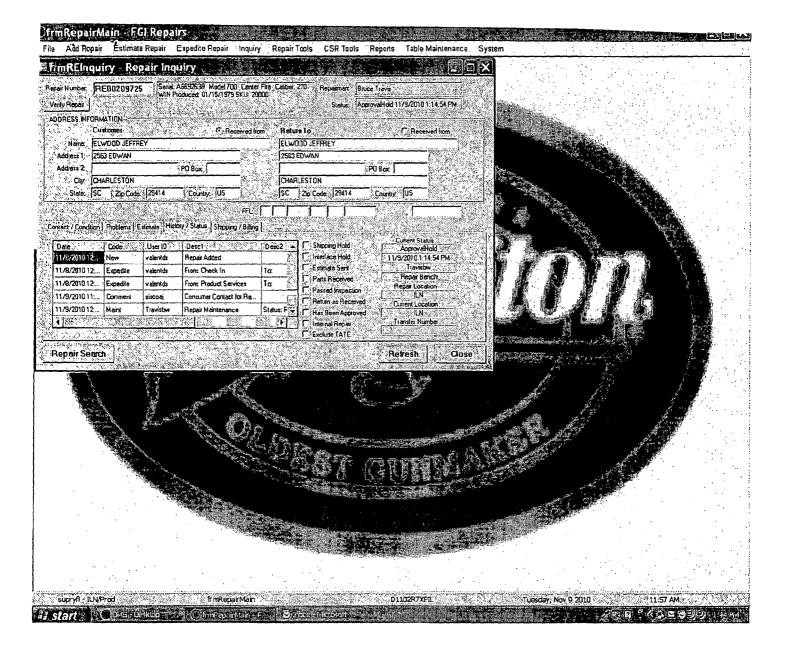
Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		F.SUPRY
	Exam Date		11/9/2010
	Product Type	*	RF
	Action Type		A
	Assigned To		F.SUPRY

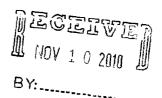
http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5030&Type=Case

11/12/2010

Cause	4038	Could Not Duplicate Concern	
	Description		22" 270 WIN
Barrel	Date Code		BV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	]
	Condition	Slightly Worn; Functioning	]
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	]
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	VERY DIRTY
Trigger	Puli	Select	2.5#
mggei	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	<u>]                                    </u>



20.23



NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700	Serial Number: A6692638			
Are you the original owner?: YES NO				
Name: Elwood J Cheverie	Date of Purchase:			
Address (no PO Boxes): 2763 ETI	WAN AVE			
city: citarlestan	State: 5 C Zip: 29414			
Phone (Daytime): (843) 729 - 4013	Fax:			
E-mail Address:(if e-mail address is provided, notification	of receipt and shipment will be			
sent) I				
E-mail Address:				
I would like to receive future e-mail updates from Rei	nington.			
Please describe your problem and date of occurrence				
gun firing to easil	y sust from			
bumping it.				
Ib you will call me, I can explan				
it better 847-729-4013				
500				
·				
<sup>2</sup> 2638	Туре:			
700				
	Powder Weight:			
Case/Hull Used:				
Case/Fiuli Oseu, i	Primer Used:			
Bullet Type/Shot Size:	Reloader Used:			

could not duplicate encerni Thio rism very dinty & set screws piteren. checkover uphace TPA, clean & test fire under BOLT LOCK program for \$20.00

PS 12171

Firearms Care (Cleaning and Lubrication): Brand of cleaning solution used: How often do you clean the bore? (Months or Number of rounds) How often do you clean the action? (Months or Number of rounds) How often do you clean the trigger assembly? (Months or Number of rounds) Brand of lubricant used: How often do you lubricate the bore? (Months or Number of rounds) How often do you lubricate the action? (Months or Number of rounds) ! How often do you lubricate the trigger assembly? (Months or Number of rounds) Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) What were the services performed?) Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357 **@WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	10/22/2010	REQUESTED BY:	christy	
QUANTITY:	1	WEIGHT PER PACKAGE:		10
PLEASE GREEK ONE		,		
MEDIA				ł
COORDINATOR			XXXXXXXXXXXXXXXXXXXX	Ì
TO MAIL		I WILL MAIL		
DESCRIPTION:				
	700			}
				ł
				ł

## LABEL INFORMATION

MAIL LABEL TO:	Elwood Jeffrey 2563 Edwan Charleston, SC 29414
RETURN ITEM TO:	Rem Product Service

## PLEASE COMPLETE ALLEARTIS OF THIS FORM AND SEND TO THE MEDIA COORDINATION

4XX896 OCT 22, 20 SVC GNDCOM AC TRACKINGH 1Z4XX59690508 REF 1:ELWOOD JEFFREY/CD REF 2:700	63126	CURR USD LBS	i OF t
HANDLING CHARGE 0.00 SINGLE-PIECE PUB RATE C DV 0.60 CO DC 0.00 DG AH 0.00 PR TOT PUB CHG 8.78	D 0.00	RS SD SP	1/P USD 0.50 0.00 0.60 8.78