Remington Arms Co., Inc.
Product Service
Legal Case #:5447

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
217087	1/3/2011	12/15/2010	1/17/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Corsi	2822 SW 50th Terrace	Cape Coral	FL	33914		H 239-699-0771 E jcheysailer@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S Fired on safety release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release			Unknown
C				

12/15/10 Per call from Corsi, he has a 700 that he has had for a # of years. He took it on a pig hunt and it fired on releasing the safety. When he took it back home and tested it he was able to duplicate it after a few tries.cm

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Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/	700/270 WIN	25791	E6275961	KQ	5/21/1996

Date Purchased	Where Purchased	Accessories	Original Owner
	MAURICE SPORTING GOODS	SCOPE BASE	U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal charges						

	Repair/Replacement Cost	Repair/Replacement Date		

12/15/10 Mailing box and emailing ARS.cm 1/13/11: No correspondence in box w/gun. Cust. called & stated he put letter in 2 diff. places in box. I emailed Ilion to send gun to Prod Serv for exam. df 1/17/11 Corsi approved the repair. He will call back Wednesday with the credit card info for payment.cm
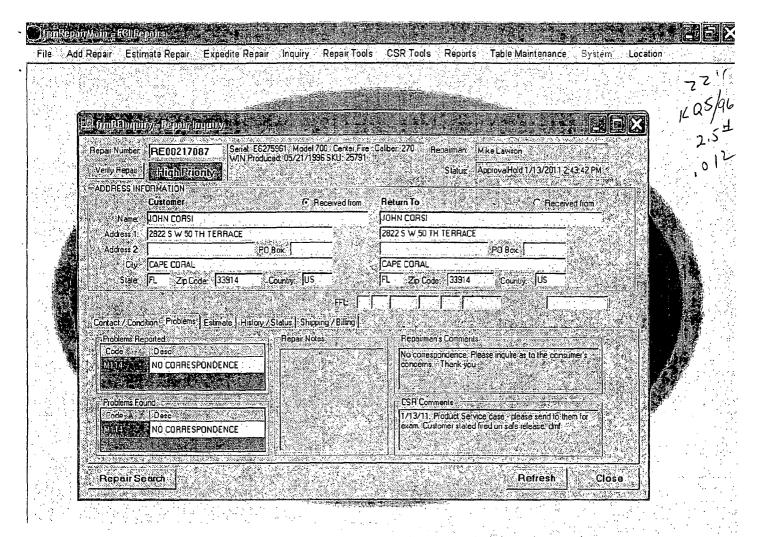

Examination[Remington/CF/]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/17/2011
	Product Type		RF
	Action Type		A

PS 12263

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22 ' 270 WIN
	Date Code		KQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	HAS MIN TRIG RETURN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

frmRepairMain - FGI Repairs

File   Add Repair   Estimate Repair   Expedite Repair   Inquiry   Repair Tools   CSR Tools   Reports   Table Maintenance   System   Location

frmRInquiry - Repair Inquiry

Repair Number: RE00217087   Serial: E6275961   Model: 700   Center Fire   Caliber: 270   Repairman: Mike Lawson
WIN Produced: 05/21/1996   SKU: 25791

Verify Repair   **High Priority**   Status: ApprovalHold 1/13/2011 2:43:42 PM

ADDRESS INFORMATION

Customer	○ Received from	Return To	○ Received from
Name: JOHN CORSI		JOHN CORSI	
Address 1: 2822 S W 50 TH TERRACE		2822 S W 50 TH TERRACE	
Address 2:	PO Box:		PO Box:
City: CAPE CORAL		CAPE CORAL	
State: FL Zip Code: 33914 Country: US		FL Zip Code: 33914 Country: US	

FFL:

Contact / Condition   **Problems**   Estimate   History / Status   Shipping / Billing

Problems Reported:

Code	Desc
MR14	NO CORRESPONDENCE

Problems Found:

Code	Desc
MR14	NO CORRESPONDENCE

Repair Notes

Repairman's Comments
No correspondence. Please inquire as to the consumer's concerns. Thank you

CSR Comments
1/13/11: Product Service case. please send to them for exam. Customer stated fired on safe release. dmf

Repair Search   Refresh   Close

D18385SXPIL   Monday, Jan 17 2011   4:40 AM

John Corsi - RE...   DMS - GlobalSe...   4:47 AM

Serial Number: **E6275961**
Model: 700

RE00217087

Handwritten top right:
22"
KQ5/96
2.5 ±
.012

Handwritten stamp:
RECEIVED
JAN 1 9 2011
BY: _____

Handwritten:
could not duplicate concern.
T.A. set screws altered.
Replace TPA, clean + test fire
at 1/2 normal cost.

Quote

5011
3/13

REDACTED

Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/15/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10

PLEASE CHECK ONE		
MEDIA COORDINATOR TO MAIL	xxxxxxxxx Email to him at: jcheysailer@gmail.com	I WILL MAIL

DESCRIPTION:

700

E6275961

LABEL INFORMATION

MAIL LABEL TO: John Corsi

2822 S.W. 50th Terrace

Cape Coral, FL 33914

RETURN ITEM TO: Rem Prod Service

PLEASE COMPLETE ALL PARTS OF THIS FORM D SEND TO THE MEDIA COORDINATOR

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4XX596      DEC 17, 2010    ALL CURR USD    1 OF 1
SVC GNDCOM              ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066362275
REF 1:JOHN CORSI/CD/CM
REF 2:700/E6275961

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS:              SVC  T/P USD
                        COD   0.00         RS  1.00
DV 0.00                 DGD   0.00         SD  0.00
DC 0.00                 PR    0.00         SP  0.00
AH 0.00                 PUB+HANDLING       9.95
TOT PUB CHG 9.95
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jcheysailer@gmail.com

PS 12266