

Remington Arms Co., Inc.
Product Service
Legal Case #:5296

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 212519 | 12/3/2010 | 12/6/2010 | 12/6/2010 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------|-------------|-------|-------|-----|----------------|
| Incident | | Cyron | Cudmore | 8 W Fairview Ln | Springfield | IL | 62711 | | H 217-492-4396 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|-------------------------|----------------------|-----------------------|----------------|
| PI | | | | |
| PD | Cause:4015 | Improper Maintenance | | |
| S | Fired on safety release | Concern:1007 | Fired on Safe Release | Unknown |
| C | | | | |

12/14/10 Per note with firearm, gun will fire when the safety is moved to fire from safe.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|----------------------------|----------------------|----------------|----------|------|-----------|
| Remington | CF/BA | 700/30-06 SPR | n/a | A6608364 | KQ | 5/24/1978 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | SIMMONS GUN SPEC OLATHE KS | TWO PIECE SCOPE BASE | Y | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------|--------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace TPA, clean at BLSM program price | | | | | | |

| Repair/Replacement Cost | Repair/Replacement Date |
|-------------------------|-------------------------|
| 40.23 | 12/14/2010 |

12/14/10 Per Ilion, trigger assm is contaminated with a dried and sticky lubrication residue causing parts to bind. Check over, clean. Replace TPA under BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|------|-----------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 12/6/2010 |
| | Product Type | | RF |
| | Action Type | | A |

| | | | |
|--------------------------|------------------------|---------------------------------|-----------------------|
| | Assigned To | F.SUPRY | |
| Cause | 4015 | Improper Maintenance | |
| Barrel | Description | 22" 30-06 SPR | |
| | Date Code | KQ | |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Not Functioning | BINDS |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Not Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | STANDARD M/700 BOLT LOCK SAFETY | |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .009 |
| | Notch | Slightly Worn; Not Functioning | BINDS |
| | Tests | Test Fired | False |
| | | | False |
| Feeding Test | | | |
| Trigger | Condition | Slightly Worn; Not Functioning | VERY DIRTY AND STICKY |
| | Pull | ---Select--- | 7# |
| | Altered | False | |
| | Sub-Assembly | M/700 Bolt Lock | |
| Non-Remington Components | Description | TWO PIECE SCOPE BASE | |

frmREInquiry - Repair Inquiry

Repair Number: **RE00212519** Serial: A6608354, Model 7001, Center Fire, Caliber: 3006 SPRG Produced: 05/24/1978 SKU: 20000 Repairman: Status: Repairing 12/6/2010 2:26:20 PM

Verify Repair

ADDRESS INFORMATION

Customer: BYRON CUDMORE Received from: BYRON CUDMORE Return To: BYRON CUDMORE Received from:

Name: BYRON CUDMORE Address: 8 W FAIRVIEW LANE Address 2: PO Box: City: SPRINGFIELD State: IL Zip Code: 62711 Country: US

FEL

Context / Condition | Problems | Estimate | History / Status | Shipping / Billing

| Date | Code | User ID | Desc1 | Desc2 |
|------------------|----------|----------|--------------------|--------------|
| 12/3/2010 11:... | New | lopatafi | Repair Added | |
| 12/3/2010 11:... | Expedite | lopatafi | From: Check In | To: |
| 12/3/2010 11:... | Maint | lopatafi | Repair Maintenance | Status: New |
| 12/6/2010 2:2... | Maint | Travisbw | Repair Maintenance | Status: Repa |

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC ☐

Current Status: Repairing 12/6/2010 2:26:20 PM lopatafi Repair Bench Repair Location ILN Current Location: ILN Transfer Number

Repair Search Refresh Close

RECEIVED

BY:

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

| | |
|---|----------------------------|
| Model Number: 700 | Serial Number: A 6608364 |
| Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO | |
| Name: BYRON CHAMORE | Date of Purchase: 1980 (?) |
| Address (no PO Boxes): 8 WEST FAIRVIEW | |
| City: SPRINGFIELD | State: IL Zip: 62711 |
| Phone (Daytime): 217 492 4396 | Fax: 217 492 4596 |
| E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington. | |
| Please describe your problem: GUN WILL FIRE WHEN THE SAFETY IS MOVED TO FIRE FROM SAFE | |

Serial Number: A6608364

Model: 700



RE00212519

| |
|---|
| Firearms Care (Cleaning and Lubrication): |
| Brand of cleaning solution used: |
| How often do you clean the bore? (Months or Number of rounds) |
| How often do you clean the action? (Months or Number of rounds) |
| How often do you clean the trigger assembly? (Months or Number of rounds) |
| Brand of lubricant used: |

TA. is contaminated with a dried & sticky lubrication residue causing parts to bind. check over, clean, replace TPA under bolt Lock program for \$20.00 + ship. Quote

22"
KQSA
7#
1009

| |
|--|
| How often do you lubricate the bore? (Months or Number of rounds) |
| How often do you lubricate the action? (Months or Number of rounds) |
| How often do you lubricate the trigger assembly? (Months or Number of rounds) |
| Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
| Comments: |
| When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER |
| What were the services performed? |
| Ship your INSURED firearm by either UPS or Parcel Post to: |
| REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357 |
| <p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p> :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. </p> <p>Charge repairs will be processed using the following guidelines:</p> <p> :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. </p> |





