

Remington Arms Co., Inc.

Product Service

Legal Case #:5392

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/10/2010					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Don	Dekker	4119 38th St	Hamilton	MI	49419		H 616-688-7434

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on bolt closing	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing		Unknown
C				

12/10/10 Per email sent to Remington.com, incid # 101208-000022, " I pulled my 700 30-06 out of the safe, and the first thing I allways do is to see if it's loaded, as I pulled the bolt back to verify that it was unloaded I closed the bolt and heard it fire, so I pulled the trigger and sure enough, it fired apon closing the bolt. I know I didn't touch the trigger apon closing my action. I have a gun that i'm afraid to use."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

12/12/10 Mailing ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Reference #
101208-000022
Status
Unresolved
Assigned To
Administrators Christy -
Product
Firearms
SLA
Not specified
Queue
CSR
Date Created
12/08/2010 10:26 AM
Initial Response
None
Last Updated
12/09/2010 04:49 PM
Customer SmartSense
-1 (on -3 to +3 scale)
Staff SmartSense
0 (on -3 to +3 scale)

700 problem**Discussion Thread****Customer (don dekker)****12/08/2010 10:26 AM**

Hello, I am a Remington Gun Lover, I pulled my 700 30-06 out of the safe, and the first thing I allways do is to see if it's loaded, as I pulled the bolt back to verify that it was unloaded I closed the bolt and heard it fire, so I pulled the trigger and sure enough, it fired apon closing the bolt. I know I didn't touch the trigger apon closing my action. I have a gun that i'm afraid to use, What should I do .Thanks Don Dekker 4119 38th St. Hamilton, MI 49419 616-688-7434

Primary Contact

First Name: don
Last Name: dekker
Organization:

Login: donho@allcom.net

Title:

Contact Type:

Email: donho@allcom.net

Email - Alternate #1:

Email - Alternate #2:

Office Phone:

Mobile Phone:

Fax:

Assistant Phone:

Home Phone:

Street

City

State/Province

Postal Code

Country

Additional Information



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/10/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA		xx	
COORDINATOR			
TO MAIL		I WILL MAIL	
DESCRIPTION:			
700			

LABEL INFORMATION

MAIL LABEL TO:	Don Dekker 4119 38th St. Hamilton, MI 49419
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 13, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX596906776551
REF 1: DON DEKKER/CD/CM
REF 2: 700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 8.20 PUB+HANDLING 8.20