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### Remington Arms Co., Inc. Product Service Legal Case #:5392

				Legal Case #:539	2						
Case Inform	nation										
RE# D	Date Openeo		<b>Opened(PS)</b> 2/10/2010	Date Closed	Incid	lent Dat	te I	Pre Lit	Lit	Obso	lete
Customer Ir	nformation										
Туре	Business	First Name	Last Name	Street	City	State	Zip	Age	. (	Contact	
Incident		Don	Dekker	4119 38th St	Hamilton	MI	49419		H 61	6-688-7	434
Incident Info	ormation										
Cla	aims		Codes		Repair E	st. Me	dical T	reatme	nt M	edical S	tatus
PI											
PD		Cause:4	4079 Other -	Unexamined							
S Fired or		Concer	n:1008 Fired or				Unkn	own			
C closing			· · · · · · · · · · · · · · · · · · ·								
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Examination[Remington/CF/BA]

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Part	Sub-Part	Code	Comment
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http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5392&Type=Case

12/12/2010

### r

101208-000022 Status Unresolved Assigned To Administrators Christy -Product Firearms SLA Not specified Queue

**Reference #** 

CSR

Date Created 12/08/2010 10:26 AM

Initial Response None Last Updated 12/09/2010 04:49 PM

Customer SmartSense

-1 (on -3 to +3 scale) Staff SmartSense

0 (on -3 to +3 scale)

700 problem

# Discussion Thread

Customer (don dekker)

Hello, I am a Remington Gun Lover, I pulled my 700 30-06 out of the safe, and the first thing I allways do is to see if it's loaded, as I pulled the bolt back to verify that it was unloaded I closed the bolt and heard it fire, so I pulled the trigger and sure enough, it fired apon closing the bolt. I know I didn't touch the trigger apon closing my action. I have a gun that i'm afraid to use, What should I do .Thanks Don Dekker 4119 38th St. Hamilton, MI 49419 616-688-7434

**Primary Contact** 

First Name: don Last Name: dekker Organization: Login: donho@allcom.net Title: Contact Type:

Email: donho@allcom.net Email - Alternate #1:

Email - Alternate #2: Office Phone:

Mobile Phone: Fax: Assistant Phone:

> Home Phone: Street

City State/Province Postal Code Country

#### Additional Information

#### 12/08/2010 10:26 AM

http://remington.custhelp.com/cgi-bin/remington.cfg/php/admin/display/inc\_print.php?p\_sid=... 12/10/2010



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Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	12/10/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
REASERHECKIONER MEDIA COORDINATOR TO MAIL		I WILL MAIL	XX
DESCRIPTION:			
	700		

### LABEL INFORMATION

MAIL LABEL TO:	Don Dekker 4119 38th St. Hamilton, MI 49419
RETURN ITEM TO:	Rem Prod Serv

NELEASE COMPLEME ALL PARTISTOF THIS FORM AND SEND TO THE MEDIA COORDINATION

4XX596
DEC 13, 2010
ALL CURR USD
1 OF 1

SVC GNDCOM
ACT WT 10.0 LBS
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1 OF 1

TRACKINGH 124XX5969067766551
TRACKINGH 124XX5969067766551
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REF 1: DON DEKKER/CD/CM
REF 2:700
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HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS:
SVC T/P USD
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DV 0.00
COD 0.00
RS 0.50
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DGD 0.00
SD 0.00
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