

Remington Arms Co., Inc.

Product Service

Legal Case #:4809

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
| | | 10/21/2010 | | 10/16/2010 | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|---------------|-------------------|-------|-------|-----|----------------|
| Incident | | Richard | Freeland | 201 Forest Dr | Fort Walton Beach | FL | 32547 | | C 850-496-5459 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|------------------------------------|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4079 Other - Unexamined | | Unknown | |
| S FSR | Concern:1007 Fired on Safe Release | | | |
| C | | | | |

10/21/10 Per call from Freeland, this past Saturday he had a FSR. He has never altered the trigger. He took it to local gunsmith who said the trigger pull as at about 1 lb so he adjusted to about 3 lbs. Dealer said there was rust in the chamber. Freeland paid \$45 for adjustment and picked up from dealer on Wed, 20th.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|----------|------|-----------------------|
| Remington | CF/BA | 700/.308 | 84207 | G6867840 | | 6/12/2009 11:23:59 PM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | BANGERS LP | | Y | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

10/21/10 Sending box and label.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
| | | | |



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

| | | | |
|---|------------|---|---------|
| DATE: | 10/21/2010 | REQUESTED BY: | christy |
| QUANTITY: | 1 | WEIGHT PER PACKAGE: | 10 |
| PLEASE CHECK ONE: | | | |
| MEDIA COORDINATOR TO MAIL | | XXXXXXXXXXXXXXXXXXXXXXXXXXXX I WILL MAIL | |
| DESCRIPTION: 700 G6867840 | | | |

LABEL INFORMATION

| | |
|-----------------|--|
| MAIL LABEL TO: | Richard Freeland 201 Forest Dr Fort Walton Bch, FL 32547 |
| RETURN ITEM TO: | Rem Prod Serv Ilion, NY |

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 OCT 21, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065448792
REF 1: RICHARD FREELAND/CD/CT
REF 2: 700/G6867840

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 5.49 PUB+HANDLING 9.49