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> Remington Arms Co., Inc. **Product Service** Legal Case #:5145

**Case Information** RE# Date Opened(PS) **Incident Date** Pre Lit Lit **Date Opened Date Closed** Obsolete 11/19/2010 11/18/2010 **Customer Information** Type **Business First Name Last Name** Street City State Zip Age Contact 904 McIvor Rd. Steve Phelps H 315-789-0309 Incident Harasta NY 14532 Incident Information Claims Codes Repair Est. Medical Treatment **Medical Status** PΙ PD Cause:4079 Other - Unexamined Unknown Concern: 1007 Fired on Safe Release S C FSR 11/19/10: Customer called in. He stated that he had a FSR on 11/18/10. He stated his finger was nowhere near the trigger. No damage - No injury. df Firearm Information Mfg. Model/Ga. SKU Serial Bbl. **DOM** Type Remington CF/BA 700/270 WIN 20000 Where Purchased **Date Purchased** Accessories Original Owner Y Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/700/CF/BA Cash Reim. Date Cash Date Settlement Release of Claims **Release Date** Reimbursement Settlement APV APV Repair/Replacement Repair/Replacement

Cost Date

11/19/10: Sending ARS, ltr, form. df

Examination[Remington/CF/BA]

Part Sub-Part Code Comment



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:		11/19/2010	REQUESTED BY:	Dell
QUANTITY:		1/2	WEIGHT PER PAC	CKA(10 lbs
PLEASE CHECKONE MEDIA COORDINATOR TO MAIL	PAG		   WILL MAIL 	XXXXX
DESCRIPTION:	Ref # 5145 Rifle			

## LABEL INFORMATION

MAIL LABEL TO: Steve Harasta

904 McIvor Rd. Phelps, NY 14532 Ph: 315-789-0309

RETURN ITEM TC Remington Arms

Attn: Product Service

Ilion, NY

## PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 19, 2010 ALL CURR USD SVC GNDCOM ACT WT 10.0 LBS TRACKING# 1Z4XX5969066341163 REF 1:STEYE HARASTA/CD/DMF 1 OF 2

REF 2:5145 RIFLE

HANDLING CHARGE 0.00

SVC T/P USD RS 0.50 SD 0.00 SP 0.00 G 7.24 SINGLE-PIECE PUB RATE CHRGS: DV 0.00 DC 0.00 AH 0.00 TOT PUB CHG 7.24 COD 0.00 DGD 0.00 0.00 PUB+HANDLING