

Remington Arms Co., Inc.
Product Service
Legal Case #:5110

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210483	11/16/2010	11/17/2010	11/17/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	The Huntin Camp		The Huntin Camp	2110 Sandy Ln	Laurel	MS	39440		W 601-649-6334

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires on safety	Concern:1028 Fired With Safe ON		Unknown
C				

11/22/10 Per note with rifle, fires on safety. Repair and return.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	27477	G6481422	AZ	4/1/2005 6:22:42 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	WOODS & WATER	TWO PIECE SCOPE BASE,SLING	U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at 1/2 normal charges						

Repair/Replacement Cost	Repair/Replacement Date

11/22/10 Per Ilion, could not duplicate concern. Trig set screws altered, trigger will not return properly. Replace TPA, check over, clean, test fire at 1/2 normal charges. Called dealer, line busy.cm 11/23/10 Spoke with Christy from Huntin Camp and she said they will add charges for their shipping to the total they give the customer so we should not discuss the quote other than the parts and service needed. Customer is irate and will call us today.cm

11/30 Returned as recd per Consumer Dept

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		F.SUPRY
	Exam Date		11/17/2010

Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 308 WIN
	Date Code		AZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY/RUSTY
	Stock Condition	Slightly Worn; Functioning	DIRTY
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SOME DIRT MIN TRIG RETURN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,SLING

frmInquiry - Repair Inquiry																																									
Repair Number: RE00210403		Serial: G6481422 Model: 700 Center Fire Caliber: 308 WIN Produced: 04/01/2005 SKU: 27477			Repairman: Bruce Travis		Status: Approval Hold 11/17/2010 8:50:05 AM																																		
Verify Repair																																									
ADDRESS INFORMATION:																																									
Customer				☒ Received from		Return To				☐ Received from																															
Name: THE HUNTING CAMP				Name: THE HUNTING CAMP																																					
Address 1: 2110 SANDY LANE				Address 1: 2110 SANDY LANE																																					
Address 2: _____		PO Box: _____		Address 2: _____		PO Box: _____																																			
City: LAUREL				City: LAUREL																																					
State: MS		Zip Code: 39440		Country: US		State: MS		Zip Code: 39440		Country: US																															
FFL: _____																																									
Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing																																	
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Repair Search				Refresh		Close																																			

5:30
11/22 dealer's phone busy

~~112.00~~
112.00 = ^{with} dealer's charge total will be.

RECEIVED
NOV 18 2010

BY:











