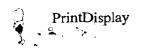
Unknown



Remington Arms Co., Inc. Product Service Legal Case #:4895

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete

209737 11/8/2010 10/29/2010 11/9/2010

Customer Information

Business Last Name Street City Type First Name State Zip Contact Age H 724-865-0077 1086 Prospeot Rd Incident Randy Pilarcik Evan City 16033 C 724-991-9267 E rpilarcik@state.pa.us

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause:4015 Improper Maintenance

S Fires on bolt closing Concern: 1008 Fired on Bolt Closing

C

10/29/10 Per call from Randy on 10/27, he has a Model 700 7mm-08 that fires on closing the bolt. He called and left another messge 10/28 with the address and email address for the ARS to be sent. He asked if we could get it back to him before deer season which starts 11/29.cm

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial
 Bbl.
 DOM

 Remington
 CF/BA
 700/7MM-08 REM
 n/a
 G6276236
 WW
 8/20/2002 1:46:50 PM

Date Purchased Where Purchased Accessories Original Owner

GRICE WHOLESALE TWO PIECE SCOPE BASE U

CONCERN:FSR

Annualities I. Complete New Defined

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim. Cash
Settlement Date APV Date APV

Per Ilion, replace TPA, clean at no charge as goodwill

Repair/Replacement
Cost
Pate
47.23
Repair/Replacement
Date
11/12/2010

10/29/10 Emailing ARS.cm 1112/10 Per Ilion, will follow down. Trigger and Trig pin rusted, trigger will not return properly. Replace TPA, check over, clean and test fire at no charge as a gesture of goodwill.cm

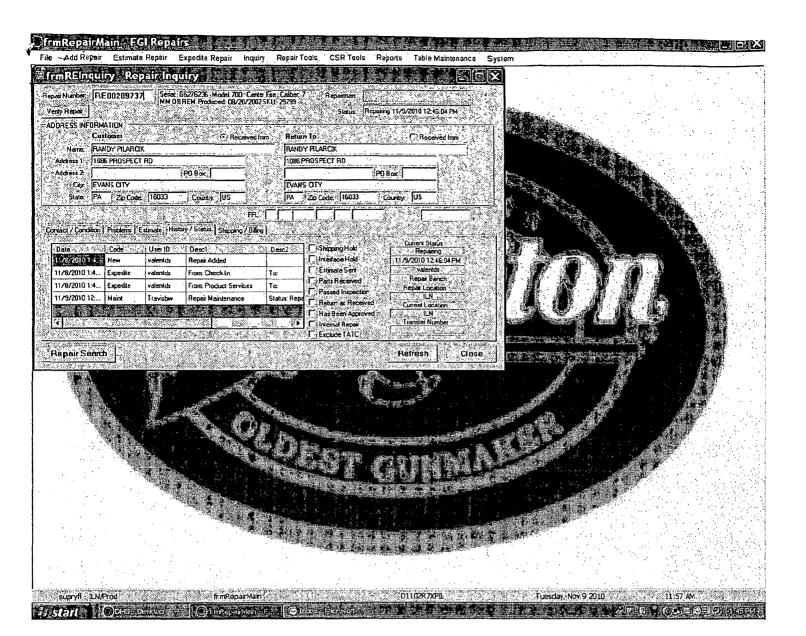
Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		F.SUPRY
	Exam Date		11/9/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 7MM08 REM
	Date Code		ww
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
		7	_

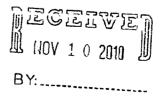
http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4895&Type=Case

11/12/2010

· · >	Fired while Obstructed	1	
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	Select	.013
	Notch	Like new; Functioning	
	T	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG AND PIN RUSTED TRIG NOT RETURNING PROPERLY
	Pull	Select	9#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE



20,23



ww. 9 th

October 29, 2010

Randy Pilarcik 1086 Prospeot Rd Evan City, PA 16033

Subject: #4895, Model 700

Dear Mr. Pilarcik,

Per our email conversation, you should receive an email with your prepaid UPS ground shipping labels for shipment of the firearms to our factory within the next 24-48 hours. Please include a copy of the attached letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Supry".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell Consumer Affairs Administrator Phone: 800-243-9700, ext 8684 christy.mitchell@remington.com

望G6276236 | Model: 700

RE00209737

Will Follow down Trig. +

Trig pin rusted, Trig will not

the turn properly. Replace TRA,

whech onen clean it that fine:

H/c6 cod-luil 625 Ture

#23845

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-Phone 800-243-9700 • www.remington.com



COMMONWEALTH OF PENNSYLVANIA PENNSYLVANIA GAME COMMISSION

RANDY W. PILARCIK, WCO PO BOX 607 PROSPECT, PA 16052 814-432-3187

Remington Arms Company, Inc.

To Whom It May Concern,

You will find my son's Remington Model 700 in .7mm-08 in this box. The problem we have been having as first reported to Remington is that when the bolt is closed, the firearm discharges. While speaking to my son about the problem again before shipping the firearm to you for repairs, I found that when the firearm is on "Safe" and the bolt is slid forward and just prior to firing, the safety is slid from the "Safe" position to the "Fire" position, the firearm discharges.

You will find also that when the bolt is pulled back and then slid forward, the safety will not move and only after sliding the bolt back and putting the safety to the "Safe" position that the safety can then be slid to the "Fire" position, but in doing so, the firearm will discharge.

I'm sure that you will find what I am talking about and will then be able to correct the problem to make the firearm safe to use again. The rifle deer season here in Pennsylvania opens the 29th of November and my son will be anxiously awaiting the return of the firearm.

If you have any questions, please feel free to call me at 724-865-0077 or 724-991-9267 or email at <u>rpilarcik@state.pa.us</u>.

Thanks,

Randy W. Pilarcik



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	10/29/20	10 REQUESTED BY:	christy	
QUANTITY:		1 WEIGHT PER PACK	(AGE:	10
PHEASE GHEGICONE				
MEDIA	Email to him at:			
COORDINATOR	rpilarcik@state.pa.us	Ì		
TO MAIL		I WILL MAIL		
DESCRIPTION:				
	7	00		

LABEL INFORMATION

MAIL LABEL TO:	Randy Pilarcik 1086 Prospeot Rd Evan City PA 16033	Email to him at: rpilarcik@state.pa.us	
RETURN ITEM TO	: Remington Product Serv	ice	

PLEASE COMPLETE ALL PARTIS OF THIS FORM AND SEND TO THE MEDIA COORDINATION:

rpilarcik@state.pa.us

49,X596 GCT 29, 2010 ALL CURR USD SVC GNOCOM 1749,X5969055037324
REF 1 RANDY PILARCIK/CD/CM REF 2:700 SVC T/P USD RS 1.00 SD 0.00 HANDLING CHARGE 0 00 HANDLING CHARGE 0.00
SINCLE-PIECE PLB RATE CHRCS:
DV 0.00 CO 0.00 COD 0.00 SP 0 66 7.95 0 00 PUB+HANDL IMG AH 0.00 TOT PUB CHG 7.95

1 OF 1