

Remington Arms Co., Inc.
Product Service
Legal Case #:4990

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
| | | 11/5/2010 | | 11/3/2010 | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|------------|--------------------|------------|-------|-------|-----|----------------|
| Incident | | David | Quickenton | 586 Duane Lake Rd. | Duanesburg | NY | 12056 | | H 518-895-2318 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|------------------------------------|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4079 Other - Unexamined | | Unknown | |
| S | Concern:1007 Fired on Safe Release | | | |
| C FSR | | | | |

11/5/10: Customer stated that he had FSR on 11/3/10 while deer hunting. He stated that his finger had not been on the trigger. He was trying to quietly ease the safety off so the deer would not hear him. No damage - No injury. He loves Remington & wants the gun repaired. He stated that he keeps the rifle clean & it has not been altered. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------------|-------------|----------------|----------|------|----------------------|
| Remington | CF/BA | 700/270 WSM | 27285 | G6597011 | | 7/13/2006 4:49:55 PM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | DICK S SPORTING GOODS | | Y | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

11/5/10: Sending ARS, ltr, form. df

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|------|----------|------|---------|



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

| | | | |
|---|-----------|--|--------|
| DATE: | 11/5/2010 | REQUESTED BY: | Dell |
| QUANTITY: | 1 | WEIGHT PER PACKAGE: | 10 lbs |
| <input checked="" type="checkbox"/> PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL | | I WILL MAIL <input checked="" type="checkbox"/> XXXXXX | |
| DESCRIPTION: Ref# 4990 Rifle | | | |

LABEL INFORMATION

| |
|---|
| MAIL LABEL TO: David Quickenton 586 Duane Lake Rd. Duanesburg, NY 12056 Ph: 518-895-2318 |
| RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY |

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 5, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING: 124XX5969065671924
REF 1: DAVID QUICKENTON/CD/DMF
REF 2: 4990/RIFLE
HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 CGD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 7.24 PUB+HANDL ING 7.24