

Remington Arms Co., Inc.
Product Service
Legal Case #:5474

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
| | | 12/20/2010 | | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------|------------|-------|-------|-----|----------------|
| Incident | | Flavio | Romero | 2834 Douglas Dr | Burlington | KY | 41005 | | C 859-308-0015 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|-------------------|-----------------------------------------------------------------------------|-------------------|----------------|
| PI | | | | |
| PD | | | | |
| S | fired on it's own | Cause:4079 Other - Unexamined Concern:1005 Unexplained Discharge Safe ON | Unknown | |
| C | | | | |

12/20/10 Per call from Romero, he bought his 770 in Apr 2009 from WalMart and paid about \$337. He had loaded the clip and one in the chamber at the range and laid it down and then it fired without anyone touching it. He said it happened a couple more times and then he quit using it. He wants a refund.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|--------|------|-----|
| Remington | CF/BA | 700/ | n/a | | | |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | | | Y | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

12/20/10 Mailing ARS.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|------|----------|------|---------|



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

| | | | |
|---------------------------------|------------|---------------------|---------|
| DATE: | 12/22/2010 | REQUESTED BY: | christy |
| QUANTITY: | 1 | WEIGHT PER PACKAGE: | 10 |
| PLEASE CHECK ONE: | | | |
| MEDIA COORDINATOR TO MAIL | | xx | |
| | | I WILL MAIL | |
| DESCRIPTION: 700 | | | |

LABEL INFORMATION

| | |
|-----------------|----------------------------------------------------------|
| MAIL LABEL TO: | Flavio Romero 2834 Douglas Dr Burlington, KY 41005 |
| RETURN ITEM TO: | Rem Prod Serv |

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 22, 2010 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066951227
REF 1:FLAVIO ROMERO/CD/CM
REF 2:700

| | | |
|-----------------------------|----------|-------------------|
| HANDLING CHARGE 0.00 | | SVC T/P USD |
| SINGLE-PIECE PUB RATE CHRG: | | RS 0.50 |
| DV 0.00 | COD 0.00 | SD 0.00 |
| DC 0.00 | DGD 0.00 | SP 0.00 |
| AH 0.00 | PR 0.00 | PUB+HANDLING 8.24 |
| TOT PUB CHG 8.24 | | |