

Remington Arms Co., Inc.

Product Service

Legal Case #:5069

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210024	11/11/2010	11/12/2010	11/12/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gordon H	Schoeneweg	82555 N 13th Ave	Burwell	NE	68823		H 308-730-1594

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when lifting the bolt Concern:1020 Fired on Bolt Opening			
C				

11/18/10 Per letter with rifle, the rifle can discharge when lifting the bolt. Doesn't happen all the time but has happened a number of times (4-5) the last few years.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	n/a	248800	DR	9/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
	BONITZ BROS HARRISBURG PA	TWO PIECE SCOPE BASE	N			

CONCERN:DISCHARGED WHEN LIFTING BOLT

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.23	11/18/2010				

11/18/10 Called Gordon with results and he approved repair. Per Ilion, could not duplicate concern. Trig set screws altered. Trig assm dirty/rusty. Can offer to replace TPA, check over, clean, test under BLSM price \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		F.SUPRY
	Exam Date		11/12/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 30-06 SPR
	Date Code		DR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES/MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Repair Number:	RE00210024	Serial: 248800 Model 700 Center Fire Caliber 3006	Repairment: Bruce Travis
Verify Repair:		Status: ApprovalHold 11/17/2010 10:28:06 AM	

ADDRESS INFORMATION			
Customer: Name: GORDON SCHOENEWEG Address 1: 82555 N 13TH AVE Address 2: PO Box: City: BURWELL State: NE Zip Code: 68823 Country: US	Return To: Name: GORDON SCHOENEWEG Address 1: 82555 N 13TH AVE Address 2: PO Box: City: BURWELL State: NE Zip Code: 68823 Country: US		

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
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Date	Code	User ID	Desc1	Desc2	
11/11/2010 8...	Expedite	VALENTDS	From: Check In	To:	<input type="checkbox"/> Shipping Hold <input type="checkbox"/> Interfacis Hold <input type="checkbox"/> Estimate Sent <input type="checkbox"/> Parts Received <input type="checkbox"/> Passed Inspection <input type="checkbox"/> Return as Received <input type="checkbox"/> Has Been Approved <input type="checkbox"/> Internal Repair <input type="checkbox"/> Exclude TATC
11/11/2010 8...	Maint	VALENTDS	Repair Maintenance	Status: A	
11/12/2010 8...	Maint	Travisbw	Repair Maintenance	Status: F	
11/12/2010 10...	Estimate	Travisbw	Estimate Update	Status: A	
11/12/2010 10...	ApprovalH...	System	Immediate SAP Allocation		

Current Status
ApprovalHold 11/12/2010 10:28:06 AM
Travisbw
Repair Bench
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search	Refresh Close
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RECEIVED
NOV 10 2010

BY:



5069

22"
D12 9/68
4#
007

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: <u>REM 700</u>	Serial Number: <u>248800</u>
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Name: <u>GORDON H. SCHOENEWEG</u>	Date of Purchase: <u>1979</u>
Address (no PO Boxes): <u>82555 N. 13th AVE.</u>	
City: <u>BURWELL,</u>	State: <u>NEBRASKA</u> Zip: <u>68823</u>
Phone (Daytime): <u>308-730-1594</u>	Fax:
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem: <u>RIFLE CAN DISCHARGE WHEN LIFTING BOLT (NO HAND ON TRIGGER). DANGEROUS SITUATION. DOESN'T HAPPEN ALL THE TIME, BUT HAS HAPPENED A NUMBER OF TIMES. (4-5 TIMES) THE LAST FEW YEARS.</u>	
Ammunition Information:	
Manufacturer: <u>WINCHESTER & REM</u>	Type: <u>30-06 SPRG.</u>
Other (i.e. bullet weight/type, shot size, powder): <u>180 GR & 150 GR.</u>	
Handload Information: <u>NONE</u>	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: <u>HOPPE'S NO. 9 SHOOTERS CHOICE</u>	
How often do you clean the bore? (Months or Number of rounds) <u>AFTER 12 ROUNDS APP.</u>	
How often do you clean the action? (Months or Number of rounds) <u>2-3 TIMES A YEAR</u>	
How often do you clean the trigger assembly? (Months or Number of rounds) <u>SAME</u>	
<u>TOTAL CLEANING AFTER HUNTING SEASON.</u>	
Brand of lubricant used: <u>GUNSLICK, REM OIL.</u>	

E-MAIL- BLUEEAGLE03@LIVE.COM

How often do you lubricate the bore? (Months or Number of rounds) *WHEN CLEANING (12 RND) APP.*

How often do you lubricate the action? (Months or Number of rounds) *SAME*

How often do you lubricate the trigger assembly? (Months or Number of rounds) *ONCE A YEAR (LIGHTLY)*

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?
☒ YES ☐ NO *I KEEP GUN CLEAN ALL THE TIME AND*

Comments: *AFTER EACH USE, STORED IN A DRY LOCATION*

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *NEVER*

What were the services performed? *N/A*

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC
ATTN: Arms Service Division
14 Hoefler Ave
Ilion, NY 13357

248800

Model: 700



RE00210024

YOUR FIREARM OR IN THE SAME BOX WITH THE
 IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
 ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND-

ing it.
 mage in shipping and handling. Preferably,
 e returned.)
 ss or damage.
 e the box. Shipments without a proper
 st. Remington is not responsible for
 purchase insurance from your carrier.

elines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*could not duplicate concern
 trig set screws altered, trig
 ASSM. Dirty/rusty. CAW offer
 to replace TPA, check over, clean
 + TEST FIRE under bolt lock
 program Roll #20.00 + ship*

Quote