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Remington Arms Co., Inc. Product Service Legal Case #:4932

Case Information								
RE# Date Opened	Date Opened(PS 11/2/2010	b) Date Closed	Incident Date	Pre Lit Lit Obsolete				
Customer Information								
Type Business Firs	st Name Last Name	Street	City State	Zip Age Contact				
Incident I	.ogan Simpson	4376 Beech Bluff Rd.	Beech Bluff TN	38313 C 731-614-0090				
Incident Information								
Claims	Codes Repair		St. Medical Treatment Medical Statu					
PI	PI							
PD Cause	Cause:4079 Other - Unexamined Unknown							
-	Concern: 1007 Fired on Safe Release							
C FSR								
11/1/10: Customer called in. He saw tv show & stated that he has had FSR in the past & his gun is pre-1980 model. He wants								
rifle repaired. df		······································						
Firearm Information								
Mfg.	Туре	Model/Ga.	SKU	Serial Bbl. DOM				
Remington	•		20000					
Date Purchased Where Purchased Accessories			Original Own	er				
			U					
			·····	······································				
Ammunition Information								
Other Products Information	on - None Defined							
Settlement								
		Remington/700/CF/BA		Daim Data Cash Data				
Settlement Release o	f Claims Relea	ise Date Reimbur	sement Cash Settlemen	Reim. Date Cash Date t APV APV				
Repair/Replacement Repair/Replacement Cost Date								
11/2/10: Sending ARS, letter, form. df								
Examination[Remington/CF/BA]								
Part	Sub-Part	Code	e	Comment				

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4932&Type=Case

11/2/2010



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Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:		11/2/2010	REQUESTED BY:	Dell
QUANTITY:		1	WEIGHT PER PACKA	(10 lbs
PLEASE CHECKONE MEDIA COORDINATOR TO MAIL			I WILL MAIL	XXXXXX
DESCRIPTION:	Ref# 4932 Rifle			

LABEL INFORMATION

MAIL LABEL TO: Logan Simpson 4376 Beech Bluff Rd. Beech Bluff, TN 38313 Ph: 731-614-0090

RETURN ITEM TC Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

2010 ALL CURR USD ACT WT 10.0 LBS 1 OF 1 NOV 3, 2010 4XX596 SVC CNDCOM TRACKING# 124XX5969065648487 REF 1:LOGAN SIMPSON/CD/DMF REF 2:4932/RIFLE HANDLING CHARGE 0.00 SVC T/P USD SINGLE-PIECE PUB RATE CHROS: RS 0.50 COD 0.00 DV 0.00 DC 0.00 SD 0.00 0.00 DGD SP 0.00 0.00 PR AH 0.00 PUB+HANDLING 8.78 TOT PUB CHC 8 78