

Remington Arms Co., Inc.
Product Service
Legal Case #:5403

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213928	12/10/2010	12/10/2010	12/13/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Sportsmans Haven	---	Sportsmans Have	14595 E. Pike Rd.	Cambridge	OH	43725		W n/a

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054 As received Follows Down		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Dealer sent gun into factory. Customer stated rifle fires when bolt is closed. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/280 REM	25632	B6869524	PH	6/13/1987
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAMMES CORP	SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote
to repair

Repair/Replacement Cost	Repair/Replacement Date

Per Ilion - Will follow down. TA has a partially dried & sticky lubrication residue causing the sear to work sluggish: Replace TA, clean & test fire @ 1/2 normal cost - quote. RARC apprvd & put charges on their acct. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4054	As received Follows Down	
	Description		22" 280 REM

Barrel	Date Code		PH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Not Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY. SEAR SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

12/13/10 11:17:11

frmRepairMain - FGI Repairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Location

Selection Criteria

frmREInquiry - Repair Inquiry

Repair Number: RE00213928 Serial: B6869524 Model: 700 Center Fire Caliber

Repairman: Status: New 12/11/2010 6:37:50 AM

Verify Repair

ADDRESS INFORMATION

Customer Received from Return To Received from

Name: SPORTSMANS HAVEN INC

Address 1: 14595 E. PIKE ROAD

Address 2: PO Box

City: CAMBRIDGE

State: OH Zip Code: 43725 Country: US

OH Zip Code: 43725 Country: US

FFL

Contact / Condition Problems Estimate History Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/11/2010 6:	New	sanguinegl	Repair Added	
12/11/2010 6:	Expedite	sanguinegl	From: Check In	To:
12/13/2010 10:	Maint	Travisbw	Repair Maintenance	Status: New

Shipping Hold

Interface Hold

Estimate Sent

Parts Received

Passed Inspection

Return as Received

Has Been Approved

Internal Repair

Exclude TATC

Current Status

New

12/11/2010 6:37:50 AM

sanguinegl

Repair Bench

Repair Location

ILN

Current Location

CST

Transfer Number

Repair Search

Refresh

Close

nagletj - ILN/Prod

frmRepairMain

NAGLETJ

Monday, Dec 13 2010

10:14 AM

start

frmRepairMain - FGI

6 Microsoft Office E...

NBC-WKTV News Cha...

11 Microsoft Office

10:14 AM

RECEIVED

DEC 17 2010

BY:.....

2011

5403

City _____ State _____ Zip _____

Purchasing Agent

Quote

PS 14264





