

Remington Arms Co., Inc.

Product Service

Legal Case #:4899

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 213008 | 12/7/2010 | 10/29/2010 | 12/8/2010 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------|-----------|-------|-------|-----|--|
| Incident | | Marvin | Weydert | PO Box 14 | Swaledale | IA | 50477 | | H 913-636-6126 E third_of_ten@hotmail.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|----------------------------|------------------------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 | Could Not Duplicate Concern | | |
| S | Fired when safety released | Concern:1007 Fired on Safe Release | Unknown | |
| C | | | | |

10/29/10 Per call from Weydert, he has a 770 and a 700 6mm. The 6mm has had to safety incidents. The first time it fired when he went to unload. The second time it fired when the safety was released. He had a local gunsmith clean it last week but now the trigger is very sensitive.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|----------------------------|----------------|--------|------|----------|
| Remington | CF/BA | 700/6MM REM | n/a | 237041 | DN | 9/1/1966 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | | SCOPE,RINGS,TWO PIECE BASE | U | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|--------------|---------------|-----------------|----------------|---------------|
| Replace trigger assm no charge as gesture of goodwill | | | 265.48 | | 1/25/2011 | |
| Repair/Replacement Cost | Repair/Replacement Date | | | | | |
| 40.23 | 12/13/2010 | | | | | |

10/29/10 Emailing ARS and letter.cm 11/23/10 Rec'd email from Weydert with an attached letter stating that he understood that we would repair his 44 yr old rifle at no charge. I emailed him back that we would pay for shipping in and a free inspection but that repair may not be at no charge.cm 12/13/10 Repair at no charge as gesture of goodwill. His hard case was damaged from shipping into the factory.cm 12/22/10 Weydert received the rifle back and they shipped it back in the damaged case. The case is ruined, and it was a new case. The scope appears to be ruined as well. I will reimburse for the case and the scope. He will check the rifle and shoot it when he can and get back to me on the condition of the rifle.cm 1/25/11 Rec'd receipt for scope. Issued G408 for scope and case replacement.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|-------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 12/8/2010 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T.NAGLE |
| Cause | 4038 | Could Not Duplicate Concern | |
| | Description | | 22" 6MM REM |

| | | | |
|--------------------------|------------------------|----------------------------|--|
| Barrel | Date Code | | DN |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| Bolt | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| Extractor | Stop | Slightly Worn; Functioning | BINDS/SLUGGISH |
| | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| Locking | Ext/Eject Test | False | |
| | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| Overall | Notch Condition | ---Select--- | |
| | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| Receiver | Fore End Condition | ---Select--- | |
| | Condition | Slightly Worn; Functioning | |
| Safety | Bulged | False | |
| | Description | | STANDARD M/700 BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| Sear | Sub-Assembly | Non-ISS | |
| | Lift | ---Select--- | N/A |
| | Notch | Slightly Worn; Functioning | O/S DOUBLE |
| Feeding Test | Tests | Test Fired | False |
| | | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 2.5# |
| | Altered | True | SET SCREWS ALTERED,SAFETY SNAP WASHER IS OUT OF POSITION AND NOT LATCHED PROPERLY CAUSING SAFETY |
| | Sub-Assembly | M/700 Bolt Lock | |
| Non-Remington Components | Description | | SCOPE,RINGS,TWO PIECE BASE |

Jan 24 11 06:29p

Bud Weydert

6419952331

P.1

SCHEELS
scheels.com

Des Moines Scheels
101 Jordan Creek Parkway Bldg 4000
West Des Moines, IA 50266
(515) 727-4065

To: CHRISTY MITCHELL

01/24/2011 1:02:22 PM CST
Trans.: 1047 Store: 00060
Reg.: 027 Till: Carl
Cashier: 20352 Sales: 20352

From: Bud WEYDERT

SALE



FAX: 336-548-7872

S/N 170092V

SCOPE VX-I 3-9X40-LR MTT 199.99
03031761255 1 @ 199.99
Optio=199.99 @ 6.0000% 12.00

Subtotal 199.99
Optio Taxable Amount 199.99
Optio Tax 12.00
Total Sales Tax 12.00

Total 211.99

Visa (S) 211.99
Account: 8345
Auth: 02413B (A)

Total Tender 211.99

Change Due 0.00

Thank you for visiting Scheels.
Visit the Scheels website at
WWW.SCHEELS.COM
Customer Copy

211.99 scope
53.49 case
265.48



3200 4th Street
Mason City, IA 50401
(641) 423-4474

Your Cashier Today is Juanita C

| | | |
|-------------|-------------|---|
| Gun Case | 49.99 | T |
| | 72099533422 | |
| SUBTOTAL | 49.99 | |
| TAX | 3.50 | |
| *** BALANCE | 53.49 | |

Acct Number: *****2000
Amex \$53.49 Purchase
APPROVED 582879

| | |
|--------|-------|
| Amex | 53.49 |
| CHANGE | 0.00 |

TOTAL NUMBER OF ITEMS SOLD = 1
10/22/10 09:28am 2900 1 41 159

Thank You for Shopping With
Mills Fleet Farm

When you provide a check as payment,
you authorize us to use information
from your check to make a one-time
electronic fund transfer from your
account.



Valid for returns until 12/21/10

FAX: 336-548-7872

TO: CHRISTY MITCHELL

FROM: Bud Weydert

Mitchell, Christy

To: Bud Weydert
Subject: RE: Gun Case Receipt

From: Bud Weydert [mailto:third_of_ten@hotmail.com]
Sent: Monday, January 24, 2011 7:31 PM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

Hi Christy:

I've faxed a copy of the receipt for the scope I purchased to replace the one damaged in shipment. Total cost, with tax, ended up being \$211.99 which is a bit higher than the \$139 - \$159 range I mentioned in our following exchange. I'm hoping Remington will go ahead with reimbursing the entire amount considering the distance (roughly 500 miles, i.e. two round trips of about 125 miles each way) I had to travel first to take the rifle to Sheels and then to go pick it up after they had checked it out.

Appreciate it if you confirm receipt of the fax, etc. Please also let me know if you need any other information.

Cheers,

Bud

M.L. (Bud) Weydert
Consultant, Major Events Planning
302 Douglas Street East, Box 14
Swaledale, IA 50477, USA
Email: third_of_ten@hotmail.com
Fax: +1-641-995-2331 Mob: +1-913-636-6126

Mitchell, Christy

From: Bud Weydert [third_of_ten@hotmail.com]
Sent: Friday, January 14, 2011 9:59 AM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

Hi Christy:

Just wanted to let you know that I haven't had a chance to go to Scheels to finalize things with the Model 700-6mm. It's about 250 miles round trip and takes about \$100 in diesel fuel for each trip. I've been watching my pennies and have been putting off making another trip until all the holiday bills are in and I'm back on budget. Since I have to go there anyway to pick up the rifle, I'm planning to pick a replacement scope from what they have in stock. Will let you know as soon as that's been accomplished and what the cost was.

Cheers,
Bud

From: Christy.Mitchell@remington.com
To: third_of_ten@hotmail.com
Date: Tue, 4 Jan 2011 11:12:49 -0500
Subject: RE: Gun Case Receipt

Bud, that shouldn't be a problem then. Send me a receipt for the replacement in that range and I will have them process one check for both the scope and gun case and have it mailed to your PO Box 14. It takes them about 2-4 weeks to process the checks normally and with the time off from the holidays it will probably be closer to 4 weeks from the time I turn in the receipts.

Thanks for your patience!
Christy Mitchell

From: Bud Weydert [mailto:third_of_ten@hotmail.com]
Sent: Tuesday, January 04, 2011 11:10 AM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

*He will
send receipt
for replacement
scope ~ \$150*

Christy:

The scope is a Simmons 3x9. I don't remember what the specific model number is and don't recall it being noted on the scope itself. I can say it isn't a high end scope. I think the original cost was something like \$139 - \$159 or thereabouts.

Cheers,

Bud

From: Christy.Mitchell@remington.com
To: third_of_ten@hotmail.com
Date: Tue, 4 Jan 2011 10:52:48 -0500
Subject: RE: Gun Case Receipt

Bud, can you let me know what brand and model scope you have so that I can get an idea of what a replacement would cost in order to get approval?

Christy Mitchell

From: Bud Weydert [mailto:third_of_ten@hotmail.com]
Sent: Tuesday, January 04, 2011 10:09 AM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

Christy:

I've just received a call from the gunsmith at Scheels. While he has yet to test fire the rifle, he wanted to let me know that it checked out OK mechanically. Visible appearance of the stock and scope aside, the only negative comment made was that when the scope was adjusted through the "box test" it didn't return to the exact same point.

Scratches and dings in the finish of the scope and stock were also note but couldn't be confirmed as having occurred during shipment. As I mentioned when we spoke, there were some existing usage marks on the stock, however, the scratches on the scope were not there prior to shipment. Consequently, while I'm happy to hear the scope appears to be functional, I'm not confident about its future reliability.

All things considered, my preference would be for Remington to authorize the replacement of the scope to eliminate my concerns in this regard. Since there is a wide variety of replacement options, it would seem that agreeing to a specific dollar amount that Remington would pay toward purchasing a replacement would be the simplest alternative.

Please let me know what you think.

Cheers,

Bud

From: Christy.Mitchell@remington.com
To: third_of_ten@hotmail.com
Date: Fri, 31 Dec 2010 08:44:10 -0500
Subject: RE: Gun Case Receipt

Got it this morning, thanks!

Christy Mitchell

From: Bud Weydert [mailto:third_of_ten@hotmail.com]
Sent: Friday, December 31, 2010 12:45 AM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

Christy:

I've faxed a copy of the receipt to the number you left on my voice mail. Planning to drop off the rifle at Sheels tomorrow.

Cheers,

Bud









