

Remington Arms Co., Inc.
Product Service
Legal Case #:5760

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
220649	1/25/2011	1/26/2011	1/26/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Cabelas	---	Cabelas	5555 ST LOUIS MILLS BLVD	Hazelwood	MO	63042		W 314-225-0100 F 314-225-0131

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

Dealer sent in gun w/note. Dealer stated rifle will fire when safety is moved from safe to fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27518	G6238274	AW	3/12/2002 11:08:46 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN TWO PIECE BASE		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Hion - Quote
to repair

Repair/Replacement Cost	Repair/Replacement Date

Per Hion - As received, follows down. TA set screws altered. Replace TA, clean & test fire at 1/2 normal cost - quote. df
2/15/11: No response from dealer. Faxed quote requesting response as quickly as possible concerning payment & repair. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIAS
	Exam Date		1/26/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	

Barrel	Description		20" 243 WIN
	Date Code		AW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Like new; Functioning	BINDS
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	SOME LITE RUSTING ON METAL
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN TRIG HAS NO RETURN
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE



FACSIMILE TRANSMITTAL SHEET

To: Gun Dept Mgr Date: 2/15/11
Company: Cabela's From: Dell Fulcher
Fax No.: 314-225-0131 Fax No.: 336-548-7872
Phone No.: 314-225-0100 Phone No.: 1-800-243-9700
Press 0 and ask for ext 8686

Number of pages including Cover Sheet: 2

COMMENTS:

Please review the following quote & get back with us as quickly as possible concerning payment & repair

PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-0700
Phone 336-548-8700 • www.remington.com

TRANSMISSION VERIFICATION REPORT

TIME : 02/15/2011 12:22
NAME :
FAX : 3365487823
TEL :
SER.# : BR002J148005

DATE, TIME
FAX NO./NAME
DURATION
PAGE(S)
RESULT
MODE

02/15 12:21
13142250131
00:01:05
02
OK
STANDARD
ECM

Remington.

FACSIMILE TRANSMITTAL SHEET

To: Gun Dept Mgr Date: 2/15/11

Company: Cabela's From: Dell Fulcher

Fax No.: 314-225-0131 Fax No.: 336-648-7872

Phone No.: 314-225-0100 Phone No.: 1-800-243-9700
Press 0 and ask for ext 8686

Number of pages including Cover Sheet: 2

COMMENTS:

Please review the following quote & get back with us as quickly as possible concerning payment & repair

QUOTATION

Remington Arms Company, Inc.

ESTIMATING REPORT

Parts/Repairs 800-243-9700
Fax 336-548-7801

370 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

www.remington.com info@remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00220649 Account # - R-	Description/Serial Number G6238274	Date Received - 1/25/2011 Estimate Date - 1/27/2011 Current Date - 2/15/2011
Customer CABELAS 115 CABELAS DR SIDNEY, NE 69162 US		Return To CABELAS 5555 ST LOUIS MILLS BLVD HAZELWOOD, MO 63042 US
Phone (H) (314)-225-0100 Phone (W)	Fax (314)-225-0131 Email	

Please Circle One
VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
PO Number _____
Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____
Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box.
Notice: We process checks electronically through Check 21

Problem			
Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments

Problem/Notes follows down as received.trigger assm set screws altered.replace trigger plate assm, clean and test fire at 1/2 normal cost.

Estimate ***O.D./Shipping and Handling Charges are NOT included in this Quote							
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt	
Part							
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	N	\$94.00	50%	\$47.00	
Service							
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00	
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50	
Sub Total:						\$75.50	
Est. Sales Tax:						\$2.35	
Grand Total:						\$77.85	

5760

2011
AW 3/02



Retail Inc., Hazelwood, MO 63042 (314)225-0100

Hrs 9-9 CT

Dock Shipment Form

Is Customer check one
☐ Phone ☐ In Store ☐ Mail/E-mail

Associate Name _____

Date 4/23/11

Customer # _____

Customer Name Follows down as rec'd

Mailing Address T.A. set screws altered

City Replace TPA, check test fire at

State _____ Zip Code 1/2 normal cost

Home Phone _____ Contact Phone Quote

E-mail Address _____

Shipping Address (if different) _____

Recipient's Name REMINGTON

Shipping Address 14 HOFFMAN

City TRION

State NY Zip Code 13357

Ship to Phone 800-243-9700 Contact Phone _____

POS Date _____ Tran _____ Reg _____

List Only Items Shipped				
Quantity	UPC/SKU	Description	Price	Extended Price
1	02702253	Remington 700		
	2097325	1247		
	66238274	WINMANTON REMIN		
		RIFLE WITH FIRE VXX		
		When safety is worked		
		from safe to fire		
		Hammer about 3 out 5 times		

Oversize items? _____ Yes _____ No \$500

Merchandise Total _____

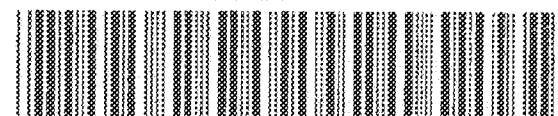
Oversize fee _____

Shipping/Handling _____

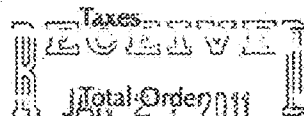
Charged _____

Serial Number: **G6238274**

Model: **700**



RE00220649



BY: _____

