

Remington Arms Co., Inc.
Product Service
Legal Case #6038

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
223794	2/19/2011	3/24/2011	3/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	City of Union		City of Union	34009 Alvarado Nolos Rd	Union City	CA	94587		W 510-471-1365 E jstewart@ci.union-city.ca.us

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Fires when bolt closed		Unknown	
C	Concern:1008 Fired on Bolt Closing			

4/5/11 Per note with rifle, when the bolt closes the hammer will fall. The gun will fire without pulling the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25746	C6722045	PM	6/11/1992
Date Purchased	Where Purchased	Accessories	Original Owner			
	THE TRADERS		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Lion, replace TPA, clean, test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

4/5/11 Per Lion, trigger assm very dirty and sticky, trigger binds. Set screws altered. Can offer to replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B TRAVIS
	Exam Date		3/24/2011
	Product Type		RF
	Action Type		A
	Assigned To		T NAGLE
Cause	4015	Improper Maintenance	ALTERED SET SCREWS
Barrel	Description		24 " 308 WIN HB
	Date Code		PM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY, TRIG BINDS WILL FOLLOW DOWN
	Pull	--Select--	6.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: C6722045
Are you the original owner? ☒ YES ☐ NO (CITY OF UNION CITY)	
Name: CITY OF UNION CITY	Date of Purchase: UNKNOWN
Address (no PO Boxes): 34009 ALVARADO - NEWES RD	
City: UNION CITY	State: CA Zip: 94587
Phone (Daytime): (510) 471-1365	Fax: (510) 471-5974
E-mail Address: jstewart@ci.union-city.ca.us	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem:	
WHEN THE BOLT CLOSSES, THE HAMMER WILL FALL THE COW WILL FIRE WITHOUT PULLING THE TRIGGER. THE COW HAS FIRED WITH NO SAFE T-PER WITHOUT PULLING THE TRIGGER. THE COW HAS ALSO FIRED WHEN THE STOP OF THE TRIGGER WAS HIT WITHOUT PULLING THE TRIGGER. A VIDEO IS AVAILABLE UPON REQUEST.	
Ammunition Information:	
Manufacturer: HUNADAY	Type: V-MAX 16GR
Other (i.e. bullet weight/type, shot size, powder):	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: BUTCHES BORE SHINE OR MPROT	
How often do you clean the bore? (Months or Number of rounds) EVERY TIME IT IS SHOT	
How often do you clean the action? (Months or Number of rounds) EVERY TIME IT IS SHOT	
How often do you clean the trigger assembly? (Months or Number of rounds) APPROXIMATELY ONCE	
EVERY 1-2 YEARS BY A REMINGTON ARMSMAN	
Brand of lubricant used: MPROT	

BY:.....

How often do you lubricate the bore? (Months or Number of rounds)	NEVER
How often do you lubricate the action? (Months or Number of rounds)	AFTER THE GUN IS CLEANED
How often do you lubricate the trigger assembly? (Months or Number of rounds)	NEVER
LUBRICATED BY THE REMINGTON ARMORER WHEN CLEANED	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
YES ☒ NO ☐	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
2 MONTHS AGO BY OUR DEPARTMENT	
REMOVED THE ARMORER. THE GUN WAS TAKEN APART AND	
CLEANED AFTER THE FIRST INCIDENT OF FREEZE WITHOUT	
Ship your INSURED firearm by either UPS or Parcel Post to: RETURN THE TRIGGER	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ng it.
mage in shipping and handling. Preferably,
(e returned.)
ss or damage.
ie the box. Shipments without a proper

st. Remington is not responsible for
urchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

T. A. very dirty + sticky, Trig. BINDS.
Set screws altered. CAN offer to
replace TPA, clean + Test fire AT 1/2
NORMAL cost.

Quote









