

Remington Arms Co., Inc.
Product Service
Legal Case #:6069

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
227305	3/30/2011	3/31/2011	3/31/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Steve G.	Landreth	6140 Old Still Run Rd	Gainesville	GA	30506		H 706-265-8381 E dawsonvillevet@windstream.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006 Altered Adjustments or Components Fired when safety was released & little pressure on trigger Concern:1007 Fired on Safe Release		Unknown	
C				

4/11/11 Per note with rifle, after pushing safety off, there was an incident where the gun fired with very little pressure on the trigger. Another incident where the safety would not go into the fire position after placing round into the chamber and bolt would not lock into position. Also, the safety has never been able to be placed into the safe position without bolting or chambering a round.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	6572337 EW	10/1/1972

Date Purchased Where Purchased Accessories Original Owner

TWO PIECE BASE,BOTTOM HALF RINGS Y

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	PSP /150, 165					
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	4/11/2011				

4/11/11 Per Hion, trigger assm and set screws altered. Trigger will not return properly. Replace TPA, clean, test fire under BLSM program price of \$20 + S&H.cm 4/28/11 Emailed inspect/quote to Landreth.cm

5/4 Approved by phone.cm

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=6069&Type=Case>

4/28/2011

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/31/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 308 WIN
	Date Code		EW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED

	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,BOTTOM HALF RINGS

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: 657 2337
Are you the original owner? ☒ YES ☐ NO	
Name: STEVE G. LANDRETH	Date of Purchase: 1974
Address (no PO Boxes): 6140 OLD STILL AND ROAD	
City: GAINESVILLE	State: GA Zip: 30506
Phone (Daytime): 706 265-8381	Fax:
E-mail Address: dawnsvillevethosp@windstream.net	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem: AFTER PURCHASE SAFETY COULD NOT BE PLACED WITH VERY LITTLE PRESSURE OF THE TRIGGER. (UNUSUAL FOR THIS GUN) ① INCIDENT WHERE THE SAFETY WOULD NOT GO INTO THE FULL POSITION AFTER PLACING ROUND INTO CHAMBER. BOLT WOULD NOT LOCK INTO POSITION. ② SAFETY HAS NEVER BEEN ABLE TO BE PLACED INTO SAFE POSITION WITHOUT BOLTING OR CHAMBERING AROUND	
Ammunition Information:	
Manufacturer: Remington	Type: 120 GRAD PD SOFT POINT
Other (i.e. bullet weight/type, shot size, powder):	165 GRAD PD SOFT POINT
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: NITRO	
How often do you clean the bore? (Months or Number of rounds) 2 X A YEAR	
How often do you clean the action? (Months or Number of rounds) 1 X A YEAR	
How often do you clean the trigger assembly? (Months or Number of rounds) 1 X A YEAR	
Brand of lubricant used: NITRO & REMINGTON	

RECEIVED
APR 07 2011

BY:

22"
EW 10/7
1.5H
1006

How often do you lubricate the bore? (Months or Number of rounds)	2x A YEAR
How often do you lubricate the action? (Months or Number of rounds)	1-2x A YEAR
How often do you lubricate the trigger assembly? (Months or Number of rounds)	1-2x A YEAR
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
MARCH 2010	
What were the services performed?	
CLEAN BORE, ACTION, TRIGGER ASSEMBLY	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.
amage in shipping and handling. Preferably,
be returned.)
loss or damage.
de the box. Shipments without a proper
ost. Remington is not responsible for
urchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

T.A. Dirty & set screws altered.
Trig. will not return properly.
Replace TPA, clean & test fire under
BIP for \$20.00 + ship

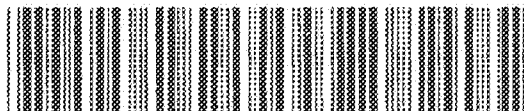
Quote

20.40
27. —
35. —
82.40
37. —
45.40

Number 1

6572337

Model: 700



RE00227305



