

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6015

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		3/21/2011					

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Folz	10344 Peachtree Ln	Mongomery	OH	45242		E robertfolz@aol.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on bolt closing	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing	Unknown	
C				

3/21/11 Per email sent to Remington.com, incid # 110307-000143, "I have owned my 700 about 4 years or so. I obtained it used so don't know its modification or prior maintenance history. Other than the single misfire it has worked well for me for target shooting and hunting. Serial number is B6378xxx range. Caliber is 30-06. Last fall (2010) I was out ground hog hunting as I often do at our family farm. I was shooting at a ground hog about 140 yards out, took the shot, missed, and then quickly chambered a round for the follow-up shot. Upon closing the action for the follow-up shot the rifle went off. I was pointed in a safe direction, as always, so no harm done but it did fire nonetheless. I believe it did not fire from accidental trigger pull, brush, or otherwise. I have used the rifle many times since with no additional misfire."cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

3/21/11 Mailing ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

6015

Reference #
110307-000143
Status
Unresolved
Assigned To
Administrators
Christy -
Product
Firearms
SLA
Not specified
Queue
CSR
Date Created
03/07/2011 06:56 PM
Initial Response
None
Last Updated
03/17/2011 12:36 PM
Customer SmartSense
+1 (on -3 to +3 scale)
Staff SmartSense
0 (on -3 to +3 scale)

## Remington 700 misfire experience

## Discussion Thread

Customer (1 robertfolz@aol.com)

03/07/2011 06:56 PM

Mr. Ted Torbeck  
CEO/Pres. Remington Arms Co.

Dear Sir,

In the January, 2011 edition of the American Rifleman I read with interest the special feature article by Mr. Mark A. Keefe, IV, entitled "Trial Lawyers, Guns, Money & Ratings: CNBC's 'Remington Under Fire'". After reading the article I also read much of the [www.remington700.tv](http://www.remington700.tv) website and performed some other research. My original interest came since I own a 700 and then, after reading more, because I experienced a misfire myself. I want to share this with you briefly to gain your perspective on possible next steps.

I have owned my 700 about 4 years or so. I obtained it used so don't know its modification or prior maintenance history. Other than the single misfire it has worked well for me for target shooting and hunting. Serial number is B6378xxx range. Caliber is 30-06.

Last fall (2010) I was out ground hog hunting as I often do at our family farm. I was shooting at a ground hog about 140 yards out, took the shot, missed, and then quickly chambered a round for the follow-up shot. Upon closing the action for the follow-up shot the rifle went off. I was pointed in a safe direction, as always, so no harm done but it did fire nonetheless. I believe it did not fire from accidental trigger pull, brush, or otherwise. I have used the rifle many times since with no additional misfire.

Given this, what might you recommend I do with the rifle at this point?

Regards, Robert

Robert Folz  
10344 Peachtree Lane  
Montgomery, OH 45242-5801

[robertfolz@aol.com](mailto:robertfolz@aol.com)cc: Mr. Mark A. Keefe, IV (via [americanriflemantv@nrahq.org](mailto:americanriflemantv@nrahq.org))

## Primary Contact

First Name: 1

Last Name: robertfolz@aol.com

Organization:

Login: robertfolz@aol.com

Title:

Contact Type:

Email: robertfolz@aol.com

Email - Alternate #1:

Email - Alternate #2:

Office Phone:

Mobile Phone:

Fax:

Assistant Phone:

Home Phone:

Street

City

State/Province

Postal Code

Country

## Additional Information



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	3/21/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL xxx	
DESCRIPTION: 700			

## LABEL INFORMATION

MAIL LABEL TO:	Robert Folz 10344 Peachtree Lane Montgomery, OH 45242-5801
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 MAR 22, 2011 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969065350644  
REF 1: ROBERT FOLZ/CD/CM  
REF 2: 700

HANDLING CHARGE 0.00  
SINGLE-PIECE PUB RATE CHRGs:  
DV 0.00 COD 0.00 SVC T/P USD  
DC 0.00 DGD 0.00 RS 0.50  
AM 0.00 PR 0.00 SD 0.00  
TOT PUB CHG 8.88 PUB+HANDLING 8.88