

Remington Arms Co., Inc.
Product Service
Legal Case #:5652

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
216117	12/27/2010	1/14/2011	1/14/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mountain		Gander Mountain	2890 Acquest Ave SE	Kentwood	MI	49512		W 616-975-1000

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

1/27/11 Per note with rifle, firearm went off twice when you moved safety to the off position without touching trigger. Change trigger to new style.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	n/a	6797249	EY	10/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	40HNS SPORTING GDS CANTON OHIO	TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire under BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
45.40	1/27/2011

1/27/11 Per Ilion, could not duplicate concern. Bolt lock on safety has been altered. Will replace TPA, clean, test fire under BLSM program price for \$20 + S&H. Gander approved by email today.cm 3/7/11: Customer sent in a survey card stating that he blew a hole in his deck. Dealer never stated that to us on their repair form. Ilion's results notated above. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/14/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		EY
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	STICKY
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	THE SAFETY HAS BEEN UPDATED (BLP)
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Remington
TARGETING SERVICE ESSENCE

Comments on your service experience: *blowing a hole in my deck. I should not have been charged. What other services would you like to see offered?*

Please Rate Your Service Experience				
	Poor	Fair	Good	Excellent
Packaging	☐	☐	☐	☐
Cleanliness	☐	☐	☒	☐
Timeliness	☐	☒	☐	☐
Overall Satisfaction	☐	☒	☐	☐

Did we address your specific concern? ☒ Yes ☐ No

Remington-Continents have an average of 30 years firearm service experience. We take great pride in our workmanship and appreciate your feedback.

Your friend was proud & inspired by

222



Roger Winger
19333 Hamd Lane Ave. SE
Caledonia, MI 48310

702 6797249



5652

Service Request
Service Order # 6979

22"
E 710"
6#
1,000

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 12/15/2010

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 4-38-081-01-7b-02241
Attn: Gun Parts Dept.
2890 Acquest Ave SE
Kentwood, MI 49612

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700 BDL

Type: Rifle
Cal/Ga.: 30-06

Serial Number: 6797249
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

700 BDL w/bases

REASON FOR RETURN:

Firearm went off twice when you moved safety to the off position with out touching trigger. Change trigger to new style.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Kent Will

(616) 975-1000

BILLING INFORMATION:

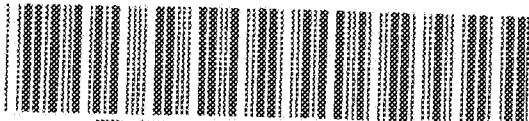
Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: GANDER MOUNTAIN COMPANY
ATTN: CINDY KILRIDE
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

Serial Number: 6797249

Model: 700



RE00216117

20.40
27. -
35. -
-37
45.40

RECEIVED
DEC 27 2011

could not duplicate concern.
B.L. on safety has been altered.
will replace TPA, clean & test
fire under BLP for \$2000 +
ship

Quote

Gander approved 12/14

