

Remington Arms Co., Inc.
Product Service
Legal Case #:5889

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
225316	2/15/2011	2/16/2011	2/16/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Allen	George	993 NW 34th Ave.	Jennings	FL	32053		H 229-300-4092 E allen3004092@windstream.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054	As received	Follows Down	
S	Concern:1007	Fired on Safe Release		Unknown
C FSR				

Customer sent gun in with a note. He stated that he bought gun about 2 yrs ago. He stated the trigger pull was too heavy & he had a friend adjust it. He stated he was hunting & he took the safety off & the gun fired. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Rbl.	DOM
Remington	CF/BA	700/3006 SPR	27337	D6626452	AA	3/17/2006 12:37:01 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to repair

Repair/Replacement Cost Repair/Replacement Date

Per Ilion - Will follow down. TA set screws altered. Trigger will not return properly. Can offer to replace TA, clean & test fire @ 1/2 normal cost. Will update damaged recoil pad @ n/c - quote. Customer apprvd. and paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/16/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4054	As received Follows Down	
Barrel	Description		24" 3006 SPR
	Date Code		AA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Firing Pin	Slightly Worn; Functioning		

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lag Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Magazine	Condition	--Select--	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	SIMS PAD IS MELTING
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	008
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG WILL NOT RETURN PROPERLY
	Pull	--Select--	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

5889

24"
AA 3/0
1.5"
.008

To Remington

2-8-2011

About 2 years ago, I purchased a Model 700 SPS DM 30-06 serial number D6626452, order # 27337. I special ordered the rifle from Carlton Outdoors in Valdosta Ga. Carlton is now out of business. When I received the rifle it had a very heavy trigger that was quite unpredictable as to how hard one had to squeeze for it to go off. I had a hard time shooting the rifle and some of my buddies said, "it was not right". I took it to friend who adjusted the trigger and it seemed ok, but that did not last long. "I am neither a marksman nor trained sniper." This year on opening day I took the safety off and the gun fired (the gun was pointed in a safe direction). My finger was touching the trigger from the side. At this time the gun will fire if there is any contact with the trigger from the side at the time the safety is taken off. I am terrified of this gun and don't know what to do, so I am sending it back to Remington to see if there is a solution. It is my opinion that the trigger mechanism is faulty and has not performed as it should from day one. I do not want to have a gun I am scared of. My 6 year old was in the tree stand when this incident took place it scared the devil out of me. I am not looking to place blame anywhere; I just want something done to the gun. If it is not repairable that is fine throw it away. "This is not a money issue", I will not carry this gun as it is and my conscience will not let me sell this gun in the condition it is in. Any assistance in this matter is greatly appreciated.

I spoke with someone in customer service and they told me to send it to this address:

Thanks

Allen George cell 229-300-4092

993 NW 34th Ave

Jennings Fl. 32053

Email allen3004092@windstream.net

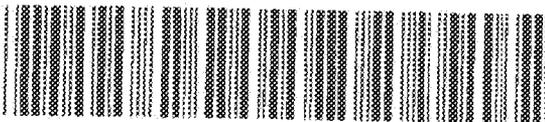
RECEIVED
FEB 23 2011

BY:

Serial Number:

D6626452

Model: 700



RE00223316

will follow down.
T.A. set screws altered TRIG.
will not return properly. CAN
offer to replace TPA, clean +
Test fire at 1/2 normal cost.
will update damage rec. Pad @ N/C
Quote

