

Remington Arms Co., Inc.
Product Service
Legal Case #:5584

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
220246	1/21/2011	1/7/2011	1/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Stephen	Karczewski	2217 Glen Oak Dr.	Forked River	NJ	08731		H 609-693-2957 W 732-608-4986 F 732-350-6930 E karsg@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

1/7/11: Customer called in. He stated that he was hunting & had a FSR back in December. No exact date. No damage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	n/a	6899358	DZ	9/9/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CTR MONTDALE PA		N			

CONCERN:FSR,FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
			Remington/700/CF/BA			

Per Hion - Quote to repair under BLM program

Repair/Replacement Cost	Repair/Replacement Date
\$30.40	2/2/2011

1/7/11: Sending ARS, letter, form, box. Box order# 1175652. df 2/2/11: Per Hion - Could not duplicate concern. Can offer to replace TA, clean & test fire under BLM program - quote. Customer apprvd & paid by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/24/2011
	Product Type		RF

	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		DZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	REFINISHED WITHOUT DISASSM
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	009
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	ACTION WAS REFINISHED AND IT APPEARS WITHOUT DISASSM

Trigger	Pull	--Select--	6#
	Altered	False	
	Sub-Assembly	M700 Bolt Lock	

22"
DZ 9/7
6#
009

[COPY]

5584

January 7, 2011

Stephen Karczewski
2217 Glen Oak Dr.
Forked River, NJ 08731
Ph: 609-693-2957

Ref: # 5584

Dear Mr. Karczewski,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
D. Fulcher
Consumer Affairs Administrator
Remington, H&R, Marlin
Phone: 1-800-243-9700
Fax: 336-548-7872

RECEIVED
JAN 25 2011

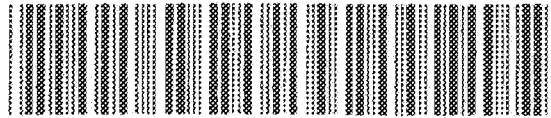
BY:

enclosure

Serial Number

6899358

Model: 700



RE00220246

could not duplicate concern.
~~For~~ CAN offer to replace
TPA, clean & TEST Rine
under BLP for \$ 20.00 + ship

Quote

Print

Reset

Model Number: <u>700</u>	Serial Number: <u>6899358</u>
Are you the original owner?: ☐ YES ☒ NO	
Name: <u>STEPHEN KARCZEWSKI</u>	Date of Purchase: <u>APPROX. - 10 YEARS</u>
Address (no PO Boxes): <u>2217 GLEN OAK DRIVE</u>	
City: <u>FORKED RIVER</u>	State: <u>NJ</u> Zip: <u>08731</u>
Phone (Daytime): <u>732-608-4986</u>	Fax: <u>732-350-6930</u>
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>Kars9@aol.com</u>	
E-mail Address: ☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of occurrence: <u>DEC. 4, 2010 WHILE REMOVING THE ROUND, I TOOK THE GUN OFF "SAFE" AND THE ROUND WHEN OFF IN MY HAND. IF SOMEONE WAS IN FRONT OF ME, I WOULD HAVE SHOT THAT PERSON</u> <u>DEC. 1, 2010 - THIS ALSO HAPPENED WHILE CLOSING THE BREECH.</u>	
500 characters left	
Ammunition Information:	
Manufacturer: <u>REMINGTON</u>	Type: <u>EXPRESS CORE-LOKT</u>
Other (i.e. bullet weight/type, shot size, powder): <u>180 GR CORE-LOKT PTD SOFT PT</u>	
Handload Information:	
Powder Used: <u></u>	Powder Weight: <u></u>
Case/Hull Used: <u></u>	Primer Used: <u></u>
Bullet Type/Shot Size: <u></u>	Reloader Used: <u></u>
Firearms Care (Cleaning and Lubrication):	

Brand of cleaning solution used: <u>HOPPE'S #9</u>
How often do you clean the bore? (Months or Number of rounds) <u>AFTER EACH USE</u>
How often do you clean the action? (Months or Number of rounds) <u>AFTER EACH USE</u>
How often do you clean the trigger assembly? (Months or Number of rounds) <u>AFTER EACH USE</u>
Brand of lubricant used: <u>OUTERS</u>
How often do you lubricate the bore? (Months or Number of rounds) <u>AFTER EACH USE</u>
How often do you lubricate the action? (Months or Number of rounds) <u>AFTER EACH USE</u>
How often do you lubricate the trigger assembly? (Months or Number of rounds) <u>AFTER EACH USE</u>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > ☐ YES ☒ NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <u>NEVER</u>
What were the services performed? <u></u>
Ship your INSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
☐ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

* :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

* CREDIT CARD -

REDACTED

VISA)

Exp. 10/12



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	1/7/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL		I WILL MAIL XXXXX	
DESCRIPTION: Ref # 5584 rifle			

LABEL INFORMATION

MAIL LABEL TO: Stephen Karczewski
2217 Glen Oak Dr.
Forked River, NJ 08731
Ph: 609-693-2957

RETURN ITEM TO Remington Arms
Attn: Product Service
Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX586 JAN 10, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING 1Z4XX586B067544344
REF 1:STEPHEN KARCZEWSKI/CO/DMF
REF 2:5584/RIFLE

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:			
DV 0.00	COD 0.00	RS 0.00	
DC 0.00	DCD 0.00	SD 0.00	
AM 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 7.45		PUB+HANDLING 7.45	

