

Remington Arms Co., Inc.
Product Service
Legal Case #:5711

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
221577	2/1/2011	1/19/2011	2/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Glenn	Sircar	115 Wincrest Ct	Hendersonville	TN	37075		H 615-293-1540

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
--------	-------	-------------	-------------------	----------------

PI

PD shot steering wheel, windshield Cause:4038 Could Not Duplicate Concern

S Fired when closing the bolt Concern:1008 Fired on Bolt Closing

Unknown

C

1/19/11 Per call from Sircar, he was unloading his 700 from the back of his car as he usually does and it fired when he closed the bolt. He said it has happened about 3 times before but he thought it was something he was doing. He shot a hole in his steering wheel and windshield.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	n/a	A6625774	PQ	6/21/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	ARMSCO DIST CORP NASHVILLE TN		Y			

CONCERN:DISCHARGED WHILE UNLOADING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace with 700 BDL 30-06 and refund \$100 deductible with signed release			100.00		2/24/2011	

Repair/Replacement Cost	Repair/Replacement Date
292.00	2/24/2011

1/19/11 Mailing box and ARS.cm 2/10/11 Per lhen, they could not duplicate the concern. I contacted Sircar and will replace the rifle with a new 700 BDL 30-06 and refund his \$100 deductible as a gesture of goodwill after receiving the signed release.cm 2/24/11 Rec'd signed release. Ordering 700 BDL and issuing the G408 for the refund of \$100.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		PQ
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	SOME BRASS WASH
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Car Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	SOME DIRT AND LITE RUSTING
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M700 Bolt Lock	

GENERAL RELEASE

KNOW ALL PERSONS BY THESE PRESENTS:

That I Glenn A. Sircar, having an address at 115 Wyncrest Ct. Hendersonville, TN 37075, being of full age, in consideration of and upon receipt of a check in the amount of \$100.00 for the deductible in the repair of the 2000 Dodge Durango and a new Model 700 BDL 30-06 sent as a gesture of goodwill ("Consideration"), do hereby release and forever discharge REMINGTON ARMS COMPANY, INC., its parent and affiliated companies and its/their predecessors, successors, assigns, employees, officers, agents and directors ("Releasees") from all debts, claims, demands, damages, costs, expenses, actions and causes of action what-so-ever nature or kind, known and unknown, on account of, resulting, or which may result from an incident occurring on or about January 2, 2011 which I have alleged was caused while using products manufactured and/or sold by Releasees.

I further state that receipt by me of the Consideration described above constitutes a full and complete settlement of the claims described above, that this release is a compromise and is not to be construed in any way as an admission by the Releasees of any responsibility for the incident, or for an alleged defect in said products or that any such defect exists.

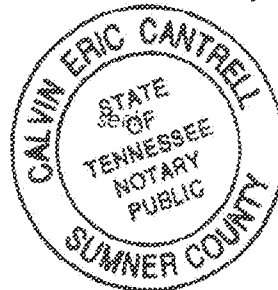
I acknowledge that I have carefully read and understand the contents of this release and sign the same as my own free act.

19th IN WITNESS WHEREOF, intending to be bound hereby, I have hereto set my hand this day of February, 20 11.

Notary signature:

Calvin Eric Cantrell

My Commission Expires on
September 23, 2013



Glenn A. Sircar
Print Name (Glenn A. Sircar)

Products (serial numbers):

Glenn A. Sircar
Signature (Glenn A. Sircar)

Rifle # A6625774
VIN # 1B4HS28Z1YF113182

TN

REDACTED

Social Security Number or Driver's License #

I would like extra safety install, so gun won't fire during loading + unloading again. Thank you.
ES

Remington.

22"
PQ6/
5.5"
1008

5711

X

January 19, 2011

Glenn Sircar
115 Wincrest Ct
Hendersonville, TN 37075

Subject: #5711, Model 700

Dear Mr. Sircar,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the boxes with "Product Service".

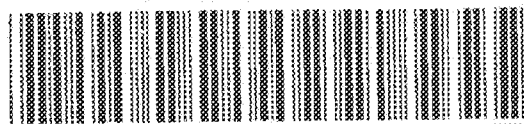
I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

A6625774

Model: 700



RE00221577

RECEIVED
FEB 04 2011

BY:

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

PS 18239

WILLIAMS BODY SHOP
122 Volunteer Dr
Hendersonville, TN 37075
(615)822-4741 Fax: (615)822-4721

PRELIMINARY SUPPLEMENT 1 WITH SUMMARY

Written By: JAMES WILLIAMS
Adjuster: Processor Team 2

Insured: GLENN SIRCAR
Owner: GLENN SIRCAR
Address: 115 WYNCREST CT
HENDERSONVILLE, TN 37075-8521
Day: (615)293-1540
Evening: (615)826-9561
Claim #42-2541-35001
Policy #
Deductible: \$100.00
Date of Loss: 01/02/2011 at 05:00 PM
Type of Loss: Comprehensive
Point of Impact: 16. Non - Collisio

Inspect WILLIAMS BODY SHOP
Location: 122 Volunteer Dr
Hendersonville, TN 37075
Business: (615)822-4741

Insurance STATE FARM INSURANCE COMPANIES
Company: 314 14TH AVENUE NORTH
NASHVILLE, TN 37203-3416
Days to Repair

Vehicle Drop Off Date: 01/04/2011 Repair Start Date: 01/04/2011
Promise Date: 01/12/2011

2000 DODG DURANGO 4X4 R/T SPORT 8-5.9L-FI 4D UTV pearl red Int:
VIN: 1B4HS2821YF113192 Lic: 390-F2N TN Prod Date: Odometer: 85582
Condition: Good

Power Driver Seat	Bucket Seats	Leather Seats
Aluminum/Alloy Wheels	Running Boards/Side Steps	Fog Lamps
Automatic Transmission	4 Wheel Drive	Overdrive
Power Steering	Tilt Wheel	Steering Wheel Controls
Power Brakes	Anti-Lock Brakes (2)	Tinted Glass
Rear Defogger	Power Windows	Rear Window Wiper
AM Radio	FM Radio	Stereo
Cassette	Search/Seek	CD Player
Power Locks	Air Conditioning	Cruise Control
Driver Air Bag	Passenger Air Bag	Intermittent Wipers
Wood Interior Trim	Power Mirrors	Dual Mirrors
Body Side Moldings	Alarm	Keyless Entry
Luggage/Roof Rack	Clear Coat Paint	

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		STEERING WHEEL					
2	Repl	Steering wheel plastic w/cruise black	1	272.00	m	0.6 M	
3	Repl	RT Switch speed control w/o radio control	1	63.35			
4		INSTRUMENT PANEL					

PRELIMINARY SUPPLEMENT 1 WITH SUMMARY

2000 DODG DURANGO 4X4 R/T SPORT 8-5.9L-FI 4D UTV pearl red Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
5		Repl Lens	1	185.00	0.3	
6#		Subl Windshield	1	235.00		
7* S01		Repl Cluster bezel black	1	582.00	0.3	
8#		Subl Repair seat	1	300.00		
9# S01		Repl Lt door Mirror Glass	1			
10# S01		*****	1			
11# S01		Final bill estimate	1			
12# S01		*****	1			
Subtotals ==>				1637.35	1.2	0.0

Parts		1637.35
Body Labor	0.6 hrs @ \$ 40.00/hr	24.00
Mechanical Labor	0.6 hrs @ \$ 65.00/hr	39.00
SUBTOTAL		\$ 1700.35
Sales Tax	\$ 1700.35 @ 9.2500%	157.28
GRAND TOTAL		\$ 1857.63

ADJUSTMENTS:

Deductible		
WARRANTY DEDUCTIBLE		\$ 1857.63
FINANCIAL CHARGE		\$ 1857.63

WARRANTY

This repair is guaranteed by Williams Body Shop against any defect in materials or workmanship. Williams Body Shop guarantees to repair, free of charge, any defects in workmanship of repairs stated on repair invoice, unless caused by or damaged resulting from unreasonable use, maintenance, or care of vehicle. This guarantee covers labor only. Separate manufacturer's warranties may cover parts.

To obtain service under warranty, return the vehicle to Williams Body Shop with your warranty, a copy of the repair invoice, and a written list of specific problems.

This warranty is non-transferable and valid only through Williams Body Shop. Warranty void unless accompanied by original invoice. This warranty is a national limited lifetime repair warranty for workmanship, including refinishing, for all completed repairs for as long as the customer owns the vehicle.

Thank you we appreciate your business!

IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS.

Glenn A. Sircar
115 Wyncrest Ct.
Hendersonville, TN 37075
(615) 293-1540

Glenn Sircar @att.net

Remington Arms Company
870 Remington Dr.
P.O. Box 700
Madison, NC 27025-0700

Ref: Remington 700 30-06, accidental Firing X 3
Serial # A6625774

To Whom It May Concern:

I had the privilege to talk with Christy Mitchell in your office and was directed to ship my Rifle to you with the understanding that it will be replaced. I also was assured, that it could be repaired so that accidental discharge won't happen again. To tell you the truth after three different incidents, I don't feel comfortable with this gun any more. Also I was advised by many and Law enforcement personnel not to use this gun any more.

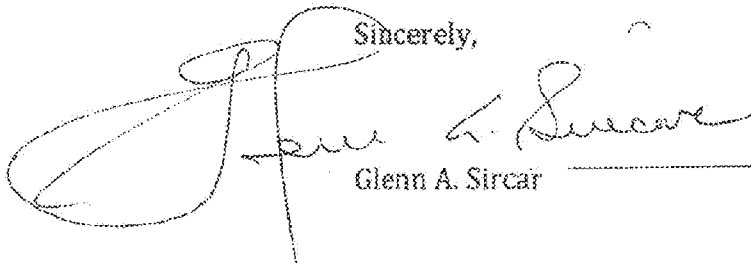
On January 2, 2011 while unloading my rifle at the back of my Dodge Durango, it fired and went through the driver side leather seats, steering wheel and finally exited through dash board and windshield. Luckily no one was in the car or was in near vicinity. Repair bill was over thousand dollar. I am including the bill in the package. Reimbursement of the repair bill be greatly appreciated.

I will appreciate your close attention to this problem and resolve this quickly. I don't feel comfortable with this gun any more. So, replacement will be a good alternative with 30-06 or .270 caliber or issue me the coupon so I can buy the gun of my choice with better safety.

Previous two accidental discharges did not cause any property damage but it sure scared me and my hunting partner.

Thank you very much for your kind attention to this matter.

Sincerely,



Glenn A. Sircar

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>Remington 700</u>	Serial Number: <u>A 6625774</u>
Are you the original owner? YES ☒ NO ☐	
Name: <u>GLENN A. SIRCAR</u>	Date of Purchase: <u>7</u>
Address (no PO Boxes): <u>115 WYNCREST CT.</u>	
City: <u>HENDERSONVILLE</u>	State: <u>TN</u> Zip: <u>37075</u>
Phone (Daytime): <u>(615) 293-1540</u>	Fax: <u></u>
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>gsircar@att.net</u>	
E-mail Address: <u></u>	
☐ I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of occurrence:	
DATE: - <u>JANUARY 2, 2011</u> As I was unloading the gun, it discharged and fired through front seat, steering wheel, dashboard, and finally through Wind shield of Dodge Durango.	
500 characters left	
Ammunition Information:	
Manufacturer: <u>Remington</u>	Type: <u>Core-Lokt</u>
Other (i.e. bullet weight/type, shot size, powder): <u>180 Gr.</u>	
Handload Information: <u>N/A</u>	
Powder Used: <u></u>	Powder Weight: <u></u>
Case/Hull Used: <u></u>	Primer Used: <u></u>
Bullet Type/Shot Size: <u></u>	Reloader Used: <u></u>

* Letter of incident included repair & cost of vehicle



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	1/19/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
☒ PLEASE CHECK ONE			
MEDIA			
COORDINATOR		XX	
TO MAIL		I WILL MAIL	
DESCRIPTION:			
A6625774 700			

LABEL INFORMATION

MAIL LABEL TO:	Glenn Sircar 115 Wincrest Ct Hendersonville, TN 37075
RETURN ITEM TO:	Rem Product Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 JAN 19, 2011 ALL CURR USD 1 OF 1
SVC GNDCCM ACT WT 10.0 LBS
TRACKING# 124XX5969005794373
REF 1: GLENN SIRCAR/CD/CM
REF 2: 700/A6625774
HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
DV 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 0.50
AH 0.00 PR 0.00 SD 0.00
TOT PUB CHG 9.36 SP 0.00
PUB+HANDLING 9.36

