

Remington Arms Co., Inc.

Product Service

Legal Case #:5739

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
219993	1/21/2011	1/24/2011	1/24/2011	12/25/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Brad	Utley	419 S. Charles G. Seivers Blvd.	Clinton	TN	37716		H 865-457-9907 F 865-463-8090 E brad@isgauto.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054 As received Follows Down		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

Customer sent in rifle with our repair form. He stated that he was using rifle on 12/25/10 and had a FSR. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Rbl.	DOM
Remington	CF/BA	700/3006 SPR	n/a	A6317498	PI	6/22/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAMMES GUNS BELEFONTAINE OH	TWO PIECE BASE,BOTTOM HALF RINGS	U			

CONCERN:FBC,FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	2/7/2011				

Per Ilion - TA very dirty & sticky. Trigger binds back. Replace TA, clean & test fire under BLM program - quote. Customer faxed approval & payment to Consumer Serv. Dept. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/24/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4054	As received Follows Down	
Barrel	Description		22" 3006 SPR
	Date Code		PI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY TRIG BINDS BACK WILL FOLLOW DOWN
	Pull	---Select---	7.5#

	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,BOTTOM HALF RINGS

5739

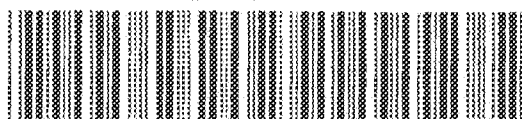
22"
PIG/76
75d

Model Number: 700		Serial Number: A6317498	
Name: Brad Utley		Date of Purchase: 06/90	
Address (no PO Boxes): 419 S. CHARLES G. SEIVERS BLVD			
City: CLINTON		State: TN	Zip: 37716
Phone (Daytime): 865-457-9907		Fax: 865-463-8090	
E-mail Address: brad@lsgauto.com			
Please describe your problem: Sighting in 12/25/2010, trigger was hard to pull, I went to put different bullet in and as soon as I reloaded the gun fired. Then a couple shots later, I went to shoot (pulled the trigger) and forgot to take of safety, when I went from safety to fire the gun went off. My finger was off the trigger. Please consider new trigger when putting in new safety. Thanks Brad JAN 25 2011 BY: 128 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
☐ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM BOX WITH THE FIREARM. THIS IS A REQUIREMENT IF YOU FEEL YOU MUST SEND SPENT SHELLS IN A SEPARATE PACKAGE AND INCLUDE A LIST OF THE SHELLS (E), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
Before shipping your firearm before sending it, please make sure to prevent further damage in shipping and handling. (If boxes may not be returned.) Please use a sturdy box or firearm to prevent loss or damage. Please use UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Print Reset			

Serial Number:

A6317498

Model: 700



RE00219993

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Print

Reset

T.A. V2R4 dirty + sticky trigger. BIDS BACK.
 Replace TPA, clean & test fire under
 TBLP Con. \$20.00 + ship
 Quote

