

Remington Arms Co., Inc.
Product Service
Legal Case #:6042

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
226627	3/23/2011	3/24/2011	3/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Chris	Garcia	2307 Regal Pl	Midland	TX	79707		H 432-894-3128 E cgarcia2@sfb.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when he closed bolt	Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing	Unknown	
C				

4/1/11 Per letter with rifle, he purchased this rifle in late Dec and has been shot approximately 58 times and recently had 3 malfunctions when shooting. The first, when chambering a round and when he closed the bolt the gun fired. The second when he put the gun on safety, loaded a round and went to put safety in fire position and gun fired. The third, was able to produce malfunction without a round in the chamber just by putting the gun in safe position and moving to fire position he was able to do this one more time then unable again to reproduce. He does not feel comfortable with this rifle.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	84207	G6979615	PE	6/21/2010 11:29:06 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD		U			

CONCERN:FBC,FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at no charge under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	67.88	4/1/2011				

4/1/11 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, clean, test fire at no charge under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/24/2011
	Product Type		RP
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		20" 308 WIN HB
	Date Code		PE
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

6042

20"
PE6/10
3#
012

To whom it my concern at the Remington Repair,

This rifle was purchased in late December and has been shot approximately 58 times and recently had 3 malfunctions when shooting.

1st Malfunction was when chambering a round and when closed bolt gun fired.

2nd Malfunction put gun on safety loaded a round went to but safety in fire position and gun fired.

3rd Malfunction was able to produce malfunction without round in chamber just by putting gun in safe position and moving to fire position we were able to do this one more time then unable again to reproduce. Malfunctions were same day.

I do not feel comfortable with the rifle notified the dealer and was told by the owner of Between the Walls (Jim) to contact Remington in which I did and was told to send the rifle Serial # G6979615 back for inspection and repair.

25.88
27. —
15. —
67.88

I can be contacted at 432-894-3128, E-mail (cgarcia2@slb.com)

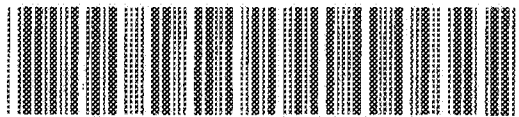
Chris Garcia

2307 Regal Pl

Midland TX 79707

Thank you

could not duplicate concern
~~to~~ To restore confidence
in rifle will replace TPA, clean
& test fire at N/C
warranty

RECEIVED
MAR 20 2011
BY: _____
G6979615
Model: 700

RE00226627



