

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5067

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210026	11/11/2010	11/12/2010	11/12/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bullseye Shooting	---	Bullseye Shooti	837 Park Ave.	Woonsocket	RI	02895		
Incident		John	Baker	PO Box 636 484 Joslin Rd.	Glendale	RI	02826		H 401-567-7888 C 508-328-2845

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

Customer sent a letter w/gun. He stated it had a FSR several times. He bought gun used. Trigger has been adjusted. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRO	n/a	6256471	OS	6/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	WESTERN HOEGEE GLENDALE CAL L		N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM program						

Repair/Replacement Cost	Repair/Replacement Date
\$45.23	11/17/2010

11/17/10: Per Fred S. - Could not duplicate concern. Trigger set screws altered, trigger & safety have been removed & mis-assembly. Safety works too easy. Can offer to replace TA, check over, clean & test fire under BLM program - quote. df  
11/17/10: I spoke w/cust. He was ok w/quote. Asked me to mail it & he'll send it back w/a check. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		F.SUPRY
	Exam Date		11/12/2010
	Product Type		RF

	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 30-06 SPR
	Date Code		OS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	SCRATCHES/MARS/DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SAFETY MISSASSM, WORKS TO EASILY
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

# QUOTATION

## Remington Arms Company, Inc.

# ESTIMATING REPORT

Parts/Repairs 800-243-9700  
Fax 336-348-7801

870 Remington Dr. P.O. Box 700  
Madison, NC 27025-0700

www.remington.com info@remington.com

### ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00210026 Account # - R-	Description/Serial Number 6256471	Date Received - 11/11/2010 Estimate Date - 11/15/2010 Current Date - 11/17/2010
Customer BULLSEYE SHOOTING SUPPLIES, INC. 837 PARK AVE  WOONSOCKET, RI 02895 US		Return To BULLSEYE SHOOTING SUPPLIES, INC. 837 PARK AVE  WOONSOCKET, RI 02895 US
Phone (H) (401)-766-4409 Phone (W)		Fax Email

Please Circle One  
VISA MC AMEX DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
PO Number \_\_\_\_\_  
Daytime Phone (\_\_\_\_\_) \_\_\_\_\_ Time To Call \_\_\_\_\_ Open Acct. R \_\_\_\_\_  
Approval: Customer Signature \_\_\_\_\_ Date \_\_\_\_\_  
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box  
Notice: We process checks electronically through Check 21

Reported		Problems Found	
M100	SEE CUSTOMERS LETTER	M123	FORWARD TO PRODUCT SERVICE F
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO		

Technician's Comments

Problem/Notes could not duplicate concern.trigger set screws altered,trigger and safety have been removed and missasm.safety works to easily.can offer to replace trigger plate assm,clear and test fireunder bolt lock program for \$20.00

Estimate \*\*C.O.D. /Shipping and Handling Charges are NOT Included in this Quote

Material #	Material Description	Qty	Warranty Y/N	Price/Unit	Discount Percent	Extended Amt
<b>Part</b>						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	Y	\$94.00	0%	\$0.00
<b>Service</b>						
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000116	GR-LABOR	1	N	\$20.00	0%	\$20.00
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00
Sub Total:						\$37.00
Est. Sales Tax:						
Grand Total:						\$37.00

ADDRESS INFORMATION

FPL					
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Refresh

## Case

BY: \_\_\_\_\_

John Baker  
484 JOSLIN RD  
P. O. Box 636  
Glendale, R.I 02826

Telephone No.  
Home- 1-401-567-7888  
Cell- 1-508-328-2845

October 30 2010

To Remington Repair Center

5067  
2211  
056/69  
3.5  
2004  
could not duplicate concern. Trig set  
screws altered, Trig + safety have been  
removed + misassm. Safety works to easy.  
can offer to replace TPA, check over,  
clean w + test fire under bolt lock  
program Ron B 20.00 + ship.

Quake

To Whom it may Concern.

I am sending you my gun . The model 700. To be checked out for Safety Switch Discharge.

This 700 model serial no. 6256471 has fired 3 times while taking the safety off. 2 times by myself and 1 time by a friend of mine. All three times the gun was pointed in a safe direction. No one was hurt. But I can say anyone standing around that area was shocked that the gun went off.

This first started more than 10 years ago. I purchased this gun through a friend of a friend. After the First Discharge, I took the gun down to Bullseye Shooting supply to have the gun checked out. The result were the trigger pull was to low(2pounds). I never took this gun and adjusted the trigger. I could only come with the person before me did it. The gun was now at 5pound pull on the trigger. The gun was not used till the following year. Out of the safe the following year to the firing range. Shoots Like a dream The most accurate gun I own. To Maine I go. After a couple days there. Everything is fine. The afternoon was over for that day. Once again as I went to unload it. BANG. The rest of the week I used my lever action.

That same week one of my friends wanted to borrow the gun so he could hunt with his boy's. I told him the problem I had and did not feel comfortable letting him use the gun. I let him use the gun. I was not with him when it went off. He said he never touched the trigger.

Like most hunting trips. When we get back to the camp we all ask if anyone saw or seen anything that might be worthy of hunting the next day. Not that night. It was about the gun going off. End result. You must of hit the trigger by accident.

I have not used the gun since. The last time I used this gun was in November of 2008.

I am sending this to you after talking to Paul Connolly of Bullseye Shooting Supply. In hope that this situation can be resolved. I do not feel comfortable carrying this gun around till something is done to make it safe.

Thank you for your time.

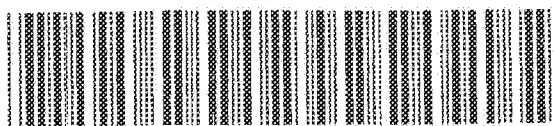
Sincerely

John Baker

10/30/2010

6256471

Model: 700



RE00210026