

Remington Arms Co., Inc.

Product Service

Legal Case #:4533

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
195006	4/30/2010	5/3/2010	5/3/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	The Shooters Shop	Jim	Milling	The Shooters Sh	8914 Spring Branch Dr	Houston	TX	77080	W 713-465-9551

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
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PI

PD

S	hard to move safety, fires on release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
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C

5/5/10 Per letter with rifle, the safety is not working properly. When the safety is turned back to the safe position its almost impossible to get it to go forward to fire position and when it does go forward the gun fires cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	B6592331	KE	4/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTING GDS INC HOUSTON TX	TWO PIECE SCOP BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at no charge under warranty						

Repair/Replacement Cost	Repair/Replacement Date
47.23	5/5/2010

5/5/10 Per Ilion, could not duplicate concern. Hard off safe. Set screws altered. Replace TPA, check over, clean at n/c, test with slave stock.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/3/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	HARD OFF SAFETY
Barrel	Description		22" 270 WIN
	Date Code		KE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	---Select---	MISSING
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	015
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	HARD OFF SAFETY
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSN Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00195000** Serial: **60352331** Model: **78-SPORTSMAN** Center: **Free** Color: **270 WIN LESS** Stock Produced: **10/15/1994** Repairman: Status: **Repairing 5/3/2010 8:28:58 AM**

Vault Repair:

Address Information

Customer: **THE SHOOTERS SHOP** Received From: **THE SHOOTERS SHOP** Received From:

Name: **THE SHOOTERS SHOP** Address 1: **8514 SPRING BRANCH DRIVE** Address 2: **8514 SPRING BRANCH DRIVE** PO Box:

City: **HOUSTON** State: **TX** Zip Code: **77060** Country: **US**

City: **HOUSTON** State: **TX** Zip Code: **77060** Country: **US**

ZIP:

Control / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
4/30/2010 10:05	New	schultacm	Repair Added	
4/30/2010 10:09	Expedite	schultacm	First Check In	To:
5/3/2010 8:28:58	Main	Trevioww	Repair Maintenance	Status: Repair

Shipping Hold ☐ Interface Hold ☐ Estimate Held ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Current Status: **Repairing** 5/3/2010 8:28:58 AM schultacm

Repair Branch: Repair Location: **ILN** Current Location: **ILN** Transfer Number:

Repair Search Refresh Close

27
26.23

47.23

RECEIVED
MAY 04 2010

BY:

22"
KE SR
3.5#
015

4533

Good Folks at Remington Arms - ADAMS SERVICE

Enclosed is a Remington Bolt Action Rifle
in 270 WIN. The MODEL is 78 and the
S/N is B6592331

The SAFETY is not working properly. When
the safety is turned back to the safe position,
it's almost impossible to get it to go forward to
fire position and when it does go forward the
gun fires!

Please look into the above problem and send me
a price quote on repairing the gun back to
proper functioning condition.

Thank you
Jim McMillen

THE SHOOTERS SHOP

Complete Firearms Service

8914 Spring Branch Dr.

Houston, Texas 77080

(713) 465-9551

could not duplicate concern

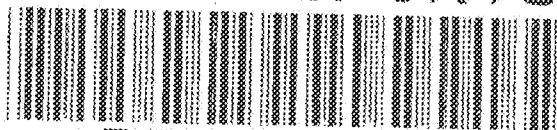
HARD off SAFE. Set screws

Altered. Replace TPA, check

over, clear AT H/C

B6592331

Model: 78-SPORTSMAN



RE00195006

#230145

TEST w/s/and STOCK