

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6193

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
231144	5/10/2011	5/11/2011	5/11/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Paul	Pradere	1003 Winters Pkwy	Dayton	NV	89403		H 775-315-5863 E pradereequipment@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired when shouldering	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

5/24/11 Per note with rifle, the bolt is hard to close when loading a round. It has also fired for no reason when he was shouldering the gun.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	85593	G6908507	ED	10/26/2009 2:22:58 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ROCKY MOUNTAIN ELK FOUNDA		U			

CONCERN: DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	52.88	5/24/2011				

5/24/11 Per Ilion, could not duplicate concern. To restore confidence in rifle, will replace TPA, clean, test fire at no charge. Check over and repair hard to close bolt.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/11/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WIN MAG FL
	Date Code		ED
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

6193

24"  
ED 10/00  
y#  
011

Paul Pradere  
1003 Winters PKWY  
Dayton, NV. 89403  
775-315-5863 Cell  
775 246-1134 Fax  
pradereequipment@yahoo.com

Gun Model: 700 XHR RMEF Medallion  
Gun S/N: G6908507

Problem #1:

Bolt is hard to close when loading in a round I have tried a couple different manufactures ammunition and it doesn't seem to make any difference. It's like there isn't enough clearance in the chamber.

Problem #2

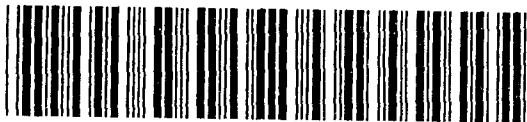
Gun fired for no reason while I was deer hunting this year. I took a couple of shots at a buck and missed I reloaded and was putting the gun on my shoulder and the gun fired. I'm not sure if the clearance problem and this are related or if there is something wrong with the trigger mechanism.

Regards,  
Paul Pradere

Serial  
Number:

G6908507

Model: 700



RE00231144

could not duplicate concern,  
To restore confidence in rifle  
will replace TPA, clean & test rifle  
at N/C. check over & replace hard  
to close bolt.

WARRANTY

RECEIVED  
MAY 20 2011

BY: .....

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 XHR RMEF MEDITION		Serial Number: 66908507	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: PAUL PRADERE		Date of Purchase: 4-10 WOV RMEF DINNER	
Address (no PO Boxes): 1003 WINTERS PKWY			
City: DAYTON		State: NV.	Zip: 89403
Phone (Daytime): 775-315-5863		Fax:	
E-mail Address: <input checked="" type="checkbox"/> PRADERE EQUIPMENT@YAHOO.COM <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
PROBLEM #1: BOLT IS HARD TO CLOSE WHEN LOADING IN A NEW ROUND. I HAVE TRIED A COUPLE DIFFERENT MANUFACTURERS IT DOESN'T SEEM TO MAKE ANY DIFFERENCE. IT'S LIKE THERE ISN'T ENOUGH CLEARANCE IN THE CHAMBER.			
SEE ATTACHED			
Ammunition Information:			
Manufacturer: REMINGTON		Type: EXPRESS CORP - LOKT	
Other (i.e. bullet weight/type, shot size, powder):		180 GR	
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: WINCHESTER BREAK FREE POWDER BLAST			
How often do you clean the bore? (Months or Number of rounds) 10 TO 20 ROUNDS			
How often do you clean the action? (Months or Number of rounds) AFTER EVERY HUNT			
How often do you clean the trigger assembly? (Months or Number of rounds) AFTER EVERY HUNT			
Brand of lubricant used: REM OIL			

How often do you lubricate the bore? (Months or Number of rounds)	10 TO 20 ROUNDS
How often do you lubricate the action? (Months or Number of rounds)	AFTER EVERY HUNT
How often do you lubricate the trigger assembly? (Months or Number of rounds)	AFTER EVERY HUNT
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
0000	
What were the services performed?	
REPAIR BOLT SPRING	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<b>REMINGTON ARMS CO., INC</b>  <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>	
<p><b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</p>	







