

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6273

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
233322	6/8/2011	6/10/2011	6/10/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Stratton	648 E. 3rd Ave. PO Box 214	Riddle	OR	97469		H 541-874-2001 E rgstratton12@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Unintentional firing			

Customer sent gun in w/our repair form - stated unintentional firing of bullet. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	85587	G6782459	WC	8/29/2008 6:06:44 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
11/22/2009	CABELA S WHEELING DC / #		Y			

CONCERN:UNINTENTIONAL FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Check over completely @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$27	6/24/2011				

6/24/11: Per Ilion - Could not duplicate concern. TA functions as designed. Will check over completely, clean & test fire @ n/c. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/10/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 223 REM VTR
	Date Code		WC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number:	700 VTR	Serial Number:	66782459
Are you the original owner?:	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	No proof of purchase available	
Name:	Robert Stratton	Date of Purchase:	Nov 22, 2009
Address (no PO Boxes):	648 E 3rd Avenue PO Box 214-		
City:	Riddle	State:	OR
Phone (Daytime):	(541) 874-2001	Fax:	
E-mail Address:	rgstratton12@yahoo.com		
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
Unintentional firing of bullet.			
Last cleaned/lubricated first part of 2011.			
Five rounds fired since cleaned/lubricated			
Unintentional firing occurred then.			
Ammunition Information: .223			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used: 2200g H335		Powder Weight: 27gr	
Case/Hull Used:		Primer Used: CCI 400	
Bullet Type/Shot Size: 55gr Rem HP		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hobbes			
How often do you clean the bore? (Months or Number of rounds) Once a year			
How often do you clean the action? (Months or Number of rounds) Once a year			
How often do you clean the trigger assembly? (Months or Number of rounds) Once a year			
Brand of lubricant used: Hobbes			

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JUN 22 2011

BY:.....

How often do you lubricate the bore? (Months or Number of rounds)	Once a year
How often do you lubricate the action? (Months or Number of rounds)	Once a year
How often do you lubricate the trigger assembly? (Months or Number of rounds)	Once a year
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
Never	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<p align="center"><b>REMINGTON ARMS CO., INC</b></p> <p align="center"><b>ATTN: Arms Service Division</b></p> <p align="center"><b>14 Hoefler Ave</b></p> <p align="center"><b>Ilion, NY 13357</b></p>	

Serial Number:

G6782459

Model: 700



RE00233322

(IN YOUR FIREARM OR IN THE SAME BOX WITH THE  
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE  
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.  
image in shipping and handling. Preferably,  
be returned.)  
loss or damage.  
de the box. Shipments without a proper

(ost. Remington is not responsible for.  
purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern.  
T.A. functions as designed. will  
check oven completely clean +  
test fire AT N/c

#230145





