

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6240

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
232542	5/31/2011	6/1/2011	6/1/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	J&G Gunsmithing	---	J&G Gunsmithing	7680 Barton Rd.	Granite Bay	CA	95746		W 916-786-9200

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C	FSR			

RARC sent gun in & stated that customer said rifle fired twice on safe release. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	26281	S6527197	OZ	7/18/2005 11:15:49 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPECIALTIES I	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

**Repair/Replacement Cost    Repair/Replacement Date**

6/10/11: Per Ilion - Could not duplicate concern. TA dirty & set screws altered. Replace TA, clean & test fire @ 1/2 normal cost - quote. Faxed quote to RARC for review, appr. & payment. df 6/14/11: RARC called in & appr. & paid by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/1/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		OZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SMALL CHIP FORWARD OF SAFETY.R3 PAD IS UPSET
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE



801 AND DAM BLVD. - OROVILLE, CA 95965  
PHONE (530) 534-8000 FAX (530) 534-1212

# PURCHASE ORDER

DATE PAGE NUMBER

5-13-11

36650

THIS NUMBER MUST APPEAR ON INVOICE, SHIPPING PAPERS, PACKAGES AND CORRESPONDENCE.

J&G Gunsmithing  
7680 Barton RD  
Granite Bay, CA 95746

from J&G Customers

Letter 6240

SHIPTO

22"  
027/05  
3#  
1013

ACCOUNT NUMBER

DATE WANTED

TERMS

SHIP VIA

REFERENCE

Ernie Owen

QUANTITY

DESCRIPTION

1 Please repair the following under warranty:

2 1 Remington 700 270 win Serial #S6527197

3 Rifle has fired twice with safety being moved to off position.

RECEIVED  
JUN 09 2011

Please Return to J&G BY:.....

Thanks (916) 786-9200 phone

916-772-1932 - fax

S6527197

Model: 700



RE00232542

could not duplicate concern.

T.A. dirty + set screws altered.

repaired TPA, clean test fire at

1/2 normal cost

Quote

## IMPORTANT INSTRUCTIONS

If unable to supply immediately, please advise.  
No C.O.D. orders accepted unless authorized.  
No back orders without our permission.



HUNTINGTON'S  
SPORTSMAN'S STORE



## FACSIMILE TRANSMITTAL SHEET

To: J&G Gunsmithing Date: June 10, 2011

Company: \_\_\_\_\_ From: Dell Fulcher

Fax No.: 916-772-1932 Fax No.: 336-548-7872

Phone No.: 916-786-9200 Phone No.: 1-800-243-9700  
Press 0 and ask for ext 8686

Number of pages including Cover Sheet: 2

### COMMENTS:

Please review the following quote & get back with us on approval & payment.

I'm not sure if you received this by mail.

**Dell Fulcher** | Consumer Affairs Administrator  
Remington Arms Company, Inc.

870 Remington Dr., PO Box 700, Madison, NC 27025-0700

Phone: 1.800.243.9700 | Phone: 336.548.8686 | Fax: 336.548.7872 or 336.548.7883 | Email:

dell.fulcher@remington.com

### PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-0700  
Phone 336-548-8700 • [www.remington.com](http://www.remington.com)

# Quotation

## REMINGTON ARMS SERVICE

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00232542	<b>Serial Number / Description</b> S6527197 Model 700 Center Fire Caliber: 270 WIN	<b>Date Received:</b> 05/31/2011 <b>Estimate Date:</b> 06/01/2011 <b>Date Printed:</b> 06/10/2011
<b>Customer:</b> J&G GUNSMITHING 7680 BARTON RD GRANITE BAY, CA 95746 US		<b>Return To:</b> J&G GUNSMITHING 7680 BARTON RD GRANITE BAY, CA 95746 US

Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp.Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: ( ) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
<b>Reported</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	<b>Found</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Technician Comments**

could not duplicate concern.trigger plate assm,dirt and set screws altered.replace trigger plate assm,clear and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305571B	Part	700 X-MARK PRO TRIG ASSB RH SILVER (OS)	1	Billable	1	94.00	50	47.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 75.50  
Est Sales Tax: 2.82  
Grand Total: \$78.32

## TRANSMISSION VERIFICATION REPORT

TIME : 06/10/2011 11:46  
NAME :  
FAX : 3365487823  
TEL :  
SER.# : BRO08J148005

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

06/10 11:46  
19167721932  
00:00:31  
02  
OK  
STANDARD  
ECM

# Remington®

## FACSIMILE TRANSMITTAL SHEET

To: J&G Gunsmithing Date: June 10, 2011

Company: \_\_\_\_\_ From: Dell Fulcher

Fax No.: 916-772-1932 Fax No.: 336-548-7872

Phone No.: 916-786-9200 Phone No.: 1-800-243-9700  
Press 0 and ask for ext 8686

Number of pages including Cover Sheet: 2

## COMMENTS:

Please review the following quote & get back with us on approval & payment.

I'm not sure if you received this by mail.

**Dell Fulcher** | Consumer Affairs Administrator  
Remington Arms Company, Inc.

870 Remington Dr., PO Box 700, Madison, NC 27025-0700

Phone: 1.800.243.9700 | Phone: 336.548.8686 | Fax: 336.548.7872 or 336.548.7883 | Email:

dell.fulcher@remington.com











