

Remington Arms Co., Inc.
Product Service
Legal Case #:6189

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
231046	5/10/2011	5/11/2011	5/11/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Alvin	Neibert	12749 DuPont Blvd	Ellendale	DE	19941		H 302-422-8147

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

5/24/11 Per note with rifle, with gun loaded, when you take off safety gun went off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7 MM REM M	n/a	B6248198	WA	8/29/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPT CTR MONTDALE PA		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, adjust trigger clearance. Test fire under BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	82.40	5/24/2011				

5/24/11 Per Ilion, could not duplicate concern. Trigger to trigger guard has minimum clearance. Trig assm dirty. Replace TPA, clean, adjust trigger clearance. Test fire under BLSM price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/11/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		WA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	MIN TRIG CLEARANCE
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

6189

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: REMINGTON 700		Serial Number: R6248198	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: ALVIN NEUBERT		Date of Purchase: MAR 1900 S	
Address (no PO Boxes): 12749 DUPONT BLVD			
City: ELLENDALE		State: DE.	Zip: 19941
Phone (Daytime): 302-422-8147		Fax:	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: WITH GUN LOADED WHEN YOU TAKE OFF SAFETY GUN WENT OFF			
Ammunition Information:			
Manufacturer: WINCHESTER-REM.		Type: 30.06 SPRING	
Other (i.e. bullet weight/type, shot size, powder): 150			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
BY: _____			
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: HOPPE'S & REM OIL			
How often do you clean the bore? (Months or Number of rounds) 10 ROUNDS			
How often do you clean the action? (Months or Number of rounds) SAME			
How often do you clean the trigger assembly? (Months or Number of rounds) SAME			
Brand of lubricant used: HOPPE'S & REM OIL			

22"
WAS/80
6#
1008

RECEIVED
MAY 20 2011

How often do you lubricate the bore? (Months or Number of rounds)	1-2 - MONTHS
How often do you lubricate the action? (Months or Number of rounds)	1-2 - MONTHS
How often do you lubricate the trigger assembly? (Months or Number of rounds)	1-2 - MONTHS
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

Serial Number:

B6248198

Model: 700



RE00231046

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.
mage in shipping and handling. Preferably,
ie returned.)
oss or damage.
le the box. Shipments without a proper

ist. Remington is not responsible for
purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern.
Trig. to Trig. Guard has min
clearance. T.A. dirty. Replace TPA,
clean, Adj. Trig. clear. Test fire
under BLP for \$20.00 + ship.

Quote









