

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6076

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
227602	4/1/2011	4/4/2011	4/4/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Sylvester	Ferrucci	426 Overlook Dr	Hillsville	PA	16132		H 724-730-4039

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	recall for unwanted discharge of weapon Concern:1025 Unexplained Discharge - No Mention of Safety Position		Unknown	
C				

PI

PD

S recall for unwanted discharge of weapon  
Concern:1025 Unexplained Discharge - No Mention of Safety Position

C

4/11/11 Per note with rifle, "recall for unwanted discharge of weapon."cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPRG	27410	71073143	WW	8/8/2002 6:45:13 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	SCOPE BASE	U			

CONCERN:RECALL FOR UNWANTED DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace detent spring no charge						

## Repair/Replacement Cost Repair/Replacement Date

27.54	4/11/2011
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4/4/11: Customer called. He only wants the safety detent spring replaced due to recall & the rifle shipped back to him. We haven't received the paperwork from PS in Ilion yet. I emailed Ilion to see if that repair could be done because there is a quote for a new M/770. df 4/11/11 Per Ilion, trigger assm and action rusted and action full of foreign debris. Old style TPA no longer avail. Replacing detent spring only at no charge per request of owner.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/4/2011
	Product Type		RF
	Action Type		A
	Assigned To		TNAGLE
Cause	4015	Improper Maintenance	COULD NOT DUPLICATE CONCERN. O/S TPA NO LONGER AVAILABLE. UNABLE TO REPAIR, REPLACE ONLY.
	Description		22" 3006 SPRG
	Date Code		WW
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	RUSTED
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Worn; Functioning	ACTION RUSTED AND FULL OF FORIEGN DEBRIS
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/710 SAFETY (RUSTED)
	Function	Slightly Worn; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Worn; Functioning	RUSTED
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

6076

22"  
WWF/02  
4.5#

# Remington®

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 710		Serial Number: 710 73143	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Sylvester S. Ferrucci		Date of Purchase:	
Address (no PO Boxes):			
426 Overlook Drive			
City: Hillsville	State: PA	Zip: 16132	
Phone (Daytime): 724 667 1610	Fax:		
E-mail Address: EMT822@Yahoo.COM			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: Remington recall for unwanted discharge of weapon			
Ammunition Information:			
Manufacturer: Remington		Type: 180 gr core locked	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:	N/A	Powder Weight:	N/A
Case/Hull Used:	N/A	Primer Used:	N/A
Bullet Type/Shot Size:	N/A	Reloader Used:	N/A
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Varies			
How often do you clean the bore? (Months or Number of rounds) after use			
How often do you clean the action? (Months or Number of rounds) after use			
How often do you clean the trigger assembly? (Months or Number of rounds) after use			
Brand of lubricant used: Varies			

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APR 07 2011

BY: .....

How often do you lubricate the bore? (Months or Number of rounds)	<i>when cleaned</i>
How often do you lubricate the action? (Months or Number of rounds)	<i>as needed</i>
How often do you lubricate the trigger assembly? (Months or Number of rounds)	<i>as needed</i>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
<i>never</i>	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<b>REMINGTON ARMS CO., INC</b>  <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>	

Serial Number:

**71073143**

Model: **710**



**RE00227602**

IN YOUR FIREARM OR IN THE SAME BOX WITH THE  
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE  
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.  
image in shipping and handling. Preferably,  
be returned.)  
oss or damage.  
de the box. Shipments without a proper  
ost. Remington is not responsible for  
purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*T.A. & Action rusted & Action full  
of foreign debris. O/S TPA no longer  
avail. Quote to replace in exchange  
at 1/2 normal cost.*

*Q*

Sylvester S. Ferrucci

426 Overlook Drive

Hillsville PA 16132

724 730-4039

$$\begin{array}{r} 1.48 \\ 1.06 \\ \hline 27.54 \end{array}$$













