

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6212

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
231725	5/17/2011	5/18/2011	5/18/2011				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bernard	Soyring	44260 Posterity Beach Ln	Waubun	MN	56585		H 218-734-2285
Reporter	Reed's Sptg Goods		Reed's Sptg Goo	522 Minnesota Ave	Walker	MN	56484		W 800-346-0019

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038 Fired on bolt closing	Could Not Duplicate Concern Fired on Bolt Closing	Unknown	
C	Concern:1008			

5/31/11 Per note with rifle, it fires as the bolt is being closed.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPRG	27410	71137597	DX	9/22/2003 2:23:50 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	SCOPE,RINGS,BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion,

<http://cns03an13:200/nsaann/PrintDisplay.aspx?ID=6212&Tvne=Case>

6/1/2011

remove TPA,  
clean, test at  
1/2 normal  
cost

**Repair/Replacement** **Repair/Replacement**  
**Cost** **Date**

5/31/11 Per Ilion, could not duplicate concern. Trigger assm dirty. Can offer to remove TPA, clean, test at 1/2 normal cost

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/18/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	NEW TPA NO LONGER AVAILABLE
Barrel	Description		22" 3006 SPRG
	Date Code		DX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	

	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL DIRTY,LITE RUSTING
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

☐ TRADE ☐ RETURN ☒ DEFECTIVE

☐ CONSIGNMENT ☒ REPAIR

DATE: 12/15/10

MAKE & MODEL: REMINGTON 710  
CALIBER: 30-06 NEW ☐  
ACTION: BOLT USED ☐  
BARREL: LIKE NEW ☒  
SERIAL #: 71137597 LOG: ☐  
COST: ☒ FIRED  
RETAIL: ☐ UNFIRED  
SALES INITIALS: \_\_\_\_\_

WORK TO BE DONE / PROBLEM

FIRE AS THE BOLT  
IS BEING CLOSED.  
could not duplicate concern. T.A.  
dirty, can often to remove TPA, clean  
check over, test fire at 1/2 normal  
cost. Quote

A) GUNSMITHING WORK - CUSTOMER PAYS: ☐  
B) WARRANTY WORK: ☐

1. GUN OWNED BY CUSTOMER OR REEDS  
2. CUSTOMER HAS RECEIVED: (circle one)  
REPLACEMENT CREDIT REPAIR

WARRANTY WORK BY GUNSMITH (N/C): ☐

WARRANTY WORK BY FACTORY (N/C): ☒

RMA (if needed) \_\_\_\_\_

SEND GUN TO: \_\_\_\_\_

FIREARMS - GENERAL CONDITIONS:

The following conditions apply to all those customers whose firearms relate to consignment, trading, gunsmithing or warranty work at Reeds, if a customer does not agree to these terms the customer must not leave the firearm at Reeds:

1. Once a firearm enters Reeds, it is regulated the ATF and other governmental laws. Thus, a FBI background check must be performed even upon the return of the firearm to its original owner, the consignee. In the case of a handgun or AR frame, the recipient, including the owner, must possess a valid handgun permit.
2. Use of a firearm is a dangerous activity and any possessor or purchaser assumes the risk of any such use. Consignees, those trading-in firearms, using gunsmithing services or sending in firearms for warranty work agree to indemnify, defend and hold harmless Reeds from any claims, damages, costs or attorneys' fees incurred relating to the possession, display and sale of the firearm.
3. Consignments and Trade-ins. Those consigning or trading-in firearms at Reeds represent and warrant the firearm is in good, safe working order. Firearms found to not be in proper working order will be returned to the owner or repaired at the owner's expense even after the sale of the firearm to another customer. Customer agrees to indemnify, defend and hold harmless Reeds from any claims, damages, costs or attorneys' fees incurred relating to the possession, sale and subsequent use of the firearm. Customer agrees to hold Reeds harmless if the customer's firearm is damaged, stolen, lost or otherwise reduced in value while at Reeds as it is part of the risk of any display and sale of a firearm. Display and payment terms for consignment firearms may change as reasonable from time to time.
4. Returns. All guns are sold AS IS. A restocking fee will be charged on all firearms at minimum to cover the costs of processing federally-mandated data records. All warranty matters must be handled directly by customer with the manufacturer.
5. Warranty Work. Repair work requested to be covered under warranty. If a customer's firearm is sent in through Reeds for warranty work, the customer agrees as follows: 1) The customer pays all shipping and insurance costs. 2) Only the factory can authorize warranty claims; Reeds staff can only speculate and advise of the likelihood of coverage.
6. Gunsmithing Services. Gunsmithing services and repairs are only arranged by Reeds with an outside, independently-owned gunsmith. Reeds facilitates gunsmithing work for its customers as a courtesy. All repairs, claims and issues relating to gunsmithing should be handled directly by the customer with the gunsmith (Walker, John Ahrends: 218-751-3761; Onamia, Stu Austing: 320-258-3980). Reeds will make every effort to have your firearm repaired to the highest standards. With the exception of warranty work, repair expenses and any harms, claims or costs relating thereto will be the responsibility of the firearm owner and/or the gunsmith.

CUSTOMER INFORMATION

NAME: BERNARD SOYRING CUSTOMER'S STATEMENT OF VERIFICATION

ADDRESS: 44260 POSTERITY BEACH LN, the undersigned, verify that I have read, understood, and

will abide by the disclaimers in this document.

CITY: WAUBUN

SIGNATURE: X

STATE & ZIP: MN 56589

SIGNATURE DATE: X

PHONE: 218-734-2285

CREDIT CARD: \_\_\_\_\_

ID: \_\_\_\_\_ DATE: \_\_\_\_\_

CREDIT CARD EXPIRATION DATE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

CREDIT CARD CVV CODE: \_\_\_\_\_

RECEIVED  
MAY 23 2011

BY: \_\_\_\_\_

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**Subject:** Warranty Return Authorizations  
**From:** Wayne Schmeling [wayneschmeling@reedssports.com]  
**To:** peter.verant@remington.com

**Date:** Mon, 9 May 2011 09:19:11 -0500

Hello Peter,

We currently have three rifles belonging to customers in need of warranty repair, and I could use your assistance in securing following:

- Call Tags
- Return Authorizations
- Shipping Address

The rifles include:

- Marlin 308MXLR, (S/N: 91808643) where the receiver and barrel seem to be out of alignment not only on the boresighter, but also to the naked eye. The rifle is impossible to boresight and equally impossible to sight in at the range by the customer. *231545*
- Remington 710, (S/N: 71137597) where the rifle fires upon closing the bolt. *231725*
- Remington 700 XHR, (S/N: G6847967) where there is a reamer issue with rippling cartridge casings. *231575*

Thanks for your help!

Wayne Schmeling  
Hunting/Firearms Sales  
Reeds Family Outdoor Outfitters  
522 Minnesota Ave NW  
Walker, MN 56484  
Ph: **800-346-0019**  
Fax: 888-400-1340  
email: [wayneschmeling@reedssports.com](mailto:wayneschmeling@reedssports.com)

*Need Repair Gun Form  
w/ problem description*

Invoice # 141347

Reed's Sporting Goods #1

Ship To: BERNARD SOYRING REMINGTON  
14 HOFFLER AVE  
ILION, NY 13357

Reed's Sporting Goods #1  
522 Minnesota Avenue NW  
Walker, MN 56484  
1-800-346-0019

Bill To: BERNARD SOYRING REMINGTON  
44260 POSTERITY BEACH LN  
WAUBUN, MN 56589

Bill To: 218-734-2285

Ship To: - -

5/12/2011 4:55:57 PM

Mail #:

AR Acct #: 669

PO #:

Order #: 144023

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Fold Here							
Ship Date	FOB	Ship Via	Terms	Packages	Weight	Clerk #	
5/12/2011			NO CHARGE	1	0	143	
Item #	Description 1		Style	Order Qty	Ship Qty	Price	Net Sale
101	USED RIFLE			1	1	0.00	0.00
			Log # 1027926	Serial # 71137597			

Total 1	Units: 1	Subtotal	0.00
		Sales Tax	0.00
		Total Charge	0.00











