

Remington Arms Co., Inc.
Product Service
Legal Case #:6256

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
232926	6/3/2011	6/6/2011	6/6/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jorgensens		Jorgensens	980 South Cove View Rd	Richfield	UT	84701		W 435-896-6408

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Rifle fires prematurely	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

6/15/11 Per note with rifle, this rifle fires prematurely. It fires when not expecting it to.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/243 WIN	85637	71503067	BD	1/12/2009 10:47:25 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELA S INC/WAREHOUSE /	SCOPE,RINGS,BASE	U			

CONCERN:FIRES PREMATURELY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	41.88	6/15/2011				

6/15/11 Per Ilion, could not duplicate concern. Trigger assm dirty. Will replace TPA, clean, test fire under warranty to restore confidence.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/6/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 243 WIN
	Date Code		BD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	Other Remington	

JORGENSEN'S
980 South Cove View Road
RICHFIELD, UT 84701

MEMO

2011
BD 1/05
S.S.

6256

(435) 896-6408

TO

Remington

14 HOEFLE AVE

ELION, NY 13357

DATE

25 May 2011

SUBJECT

Model 770 Trigger Problem

SN: 71503067

MATT TOLGERSON

This rifle fires prematurely. Please
R/R as soon as possible. It fires
when not expecting it to.

Frank
Tung

SIGNED

71503067

Model: 770



RE00232926

could not duplicate concern.
T.A. dirty. will replace TPA, clean
+ Test fire to restore confidence
in rifle.

warranty

RECEIVED
JUN 09 2011

BY:.....







