

Remington Arms Co., Inc.
Product Service
Legal Case #:6715

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
244199	10/21/2011	10/24/2011	10/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Brandy	Thombs						
Reporter		Richard	Day	147 Pigeon Brook Rd	West Baldwin	ME	04091		H 207-228-5227 E rday@stanfordmanagement.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fires on bolt closing	Concern:1008 Fired on Bolt Closing		
C				

11/4/11 Per letter with rifle, the trigger mechanism is sticking in the fire position. This weapon fires fine the first round until the trigger is pulled, then it fires each time a new cartridge is loaded into the chamber without pulling the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/308 WIN	24788	7716354	OQ	7/17/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN:FIRE WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test fire at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

11/4/11 Per Ilion, trigger and trigger pin rusted. Trigger is binding back. Replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/24/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		18.5" 308 WIN
	Date Code		OQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	DID NOT CLOSE ON SAAMI OVERMAX
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG AND PIN RUSTED TRIG BINDING BACK
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	Other Remington	

18.5"
207/96

6715

Dear Remington,

10/17/2011

I am sending you a model 7 308 cal
SN- 7716354. The trigger mechanism needs
to be replaced due to it sticking in the fire
position, making this fire arm dangerous. This
weapon fires fine the first round, until the
trigger is pulled. Then it fires each time a
new cartridge is loaded into the chamber,
with out pulling the trigger.

Please replace the trigger mechanism,
also the bolt assembly as it is pitted.

If you have any questions Please call
Richard Day at 207. 228- 5227.

Thank- You

Brandy Thombs

Serial Number:

7716354

Model: SEVEN



RE00244199

SHIPPED NOV - PAID

~~Trig.~~ Trig. + Trig pin rusted. Trig
is binding back. Replace TRG
clean & test fire at 1/2 normal
cost

Quote

Service Request



Parts and Repairs: P/F:

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. If additional services are requested, please note on the reverse side. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00000131	Serial Number / Description 7716354 Model SEVEN RIFLE Caliber: 308	Date of Request: 10/04/2011 Date Printed: 10/07/2011
Customer: RICHARD W. DAY JR. 147 PIGEON BROOK RD. WEST BALDWIN, ME 04091 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email: rday@stanfordmanagement.com		Email:
<p>Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.</p>		
Reason For Return M512 - CHECK FOR BINDING TRIGGER		
Service Request Section TRIGGER IS OUT OF ADJUSTMANT		
Parts And Service Details		
Material	Type	Description
		Qty Needed
		Warranty
		Price
		Disc
		Amount
<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p>		
Sub Total:		.00
Est Sales Tax:		.00
Grand Total:		\$.00







