

Remington Arms Co., Inc.
Product Service
Legal Case #:6821

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
246403	11/9/2011	11/10/2011	11/10/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro	---	Bass Pro	1133 NORTH DOBSON ROAD	MESA	AZ	85201		W 602-606-5600
Incident		Caleb	Hunsaker	935 N. Somerset Circle	Mesa	AZ	85205		H 480-835-8899 W 602-319-2069

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C FSR				

Dealer sent rifle in for consumer. Consumer stated that gun has had 3 FSR's. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM 08 REM	24786	7706258	RO	11/16/1994
Date Purchased	Where Purchased	Accessories	Original Owner			
	MAURICE SPORTING GOODS	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

11/17/11: Per Ilion - Could not duplicate concern. Can offer to replace TA, clean & test fire at 1/2 normal cost - quote. Called store & left msg for Rob to call concerning quote. df 11/29/11: Store asked me to contact consumer. I called & left a msg for the consumer to call us. df 12/8/11: Left msg for consumer to call me. df 12/19/11: Left msg for consumer to call me. df 12/20/11: Mr Hunsaker called & wants gun returned as recieved. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/10/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 7MM 08 REM
	Date Code		RO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

Work Ticket # **17340**

BASS PRO SHOPS OUTDOOR WORLD
Gunsmith Performance Center (GPC)

Date: **11/3/2011**

Repair Work Ticket

Send to GPC (Store#):

18.5"
201496
4#

This Section to be Completed by the Customer			
Customer Name:	First Name Caleb	Last Name Hunsaker	Daytime Phone: 602 319-2069
Customer Street Address: 935 N. Somerset Circle		City: Mesa	Home Phone: (480) 835-8899 .014
Make/Model: Rossignol Model Seven		State: AZ	Zip: 85205
Serial Number: 7706258	Caliber/Gauge: 7mm-08	Work To Be Completed: (Include Gunsmith Comments) Gun has gone off 3 times when moving safety to Fire Position	

This Section to be Completed by the Associate Only			
<input type="checkbox"/> Customer Property?		Promise Date:	Estimated Repair Cost: 11
Requesting Store Gunsmith Firearms Repair Log# (Book-page-line):		Inspection Notes: <input type="checkbox"/> Scopes <input type="checkbox"/> Sling Case: Hard / Soft	<div style="writing-mode: vertical-rl; transform: rotate(180deg);"> NOV 14 2011 BY: </div>
<input type="checkbox"/> Store Property?			
SKU: Requesting Store A&D Log Number:			
Requesting Store Name and Number:			
Shipped to GPC#:	Date Shipped:	Tracking#:	
Print: Associate Name:		Associate Signature:	
I have reviewed the work-to-be-completed estimate and authorized Bass Pro Shops GPC to complete the above work.		Customer Signature:	

This Section to be Completed by the Gunsmith Only			
Source:	Status	Date Rec'd	
Log#:	Notes:		
	could not duplicate concern CAN offer to replace TPA, clean & test fire at 1/2 normal load. Quote		
Item Description/Work Performed		Amount	
Totals:	Parts:	Labor:	Shipping:
			Grand Total: \$

This Section to be Completed at Time of Customer Pick-Up			
Satisfaction guaranteed, 90 day warranty from date of pick-up on all service performed. I have inspected the above firearm and I am satisfied that the work performed and the overall condition of the firearm upon return to me is acceptable, unless otherwise noted. I acknowledge a trigger lock has been installed and must be removed prior to leaving the store.		Customer Signature at Time of Pick-Up:	Pick-Up Date:

WHITE - FILE COPY YELLOW - REPAIR TAG PINK - CUSTOMER CLAIM CHECK

7706258
Model: **7**

RE00246403





