

Remington Arms Co., Inc.
Product Service
Legal Case #:6342

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		7/8/2011					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Dean	120 Ivy Hill Ln	Goodlettsville	TN	37072		H 615-545-6218

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fires when closing bolt	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing	Unknown	
C				

7/8/11 Per call from Dean, he saw the CNBC show and his rifle does the same thing. It fires when you chamber a round. He wanted the order the part they talked about on the show. He doesn't mind paying for it because he loves the rifle. He bought it 2nd hand.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	SPT 78/30-06	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/SPT 78/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

7/8/11 Mailing ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	7/8/2011	REQUESTED BY:
QUANTITY:	1	WEIGHT PER PACKAGE:
PLEASE CHECK ONE		
MEDIA		
COORDINATOR		
TO MAIL		I WILL MAIL
DESCRIPTION: Spts 78		

LABEL INFORMATION

MAIL LABEL TO: David Dean
120 Ivy Hill Ln
Goodlettsville, TN 37072
615-545-6218

RETURN ITEM TO: Rem Prod Serv
Case # 6345

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MED

christy

xx

A COORDINATOR

4XX596 JUL 8, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065611793
REF 1: DAVID DEAN/CD/CM
REF 2: SPTS 78/CASE # 6345

HANDLING CHARGE 0.00		SVC	T/P USD
SINGLE-PIECE PUB RATE CHRG:			
DV 0.00	COD 0.00	RS	0.50
DC 0.00	DGD 0.00	SD	0.00
AM 0.00	PR 0.00	SP	0.00
TOT PUB CHG 9.70	PUB+HANDLING		9.70