

Remington Arms Co., Inc.
Product Service
Legal Case #:6631

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
241972	9/28/2011	9/30/2011	9/30/2011	11/24/2009			X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Chris	Graff	3736 SW 335th St.	Federal Way	WA	98023		H 206-909-2395 E christopher.j.graff@boeing.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Customer sent rifle in with note. He stated on 11/24/09 he went out hunting & when he loaded ammo in the gun & closed the bolt the gun discharged. He doesn't trust the gun & wants a x-mark pro trigger installed & stated he would pay for the repair. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	673/6.5MM REM	24683	7800180	KY	5/13/2004 11:42:14 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

10/13/11: Per Ilion - Could not duplicate concern. TA set screws altered. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. Customer apprvd quote & paid by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/30/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 6.5MM REM MAG VT
	Date Code		KY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/673 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	--Select--	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	HAS MIN TRIG RETURN
	Pull	--Select--	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

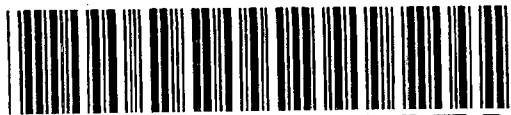
6631

22"
K45/04
2.5#
013

Model Number: 673 guide rifle		Serial Number: 7800180	
Name: chris j graff		Date of Purchase: 0/0/2006	
Address (no PO Boxes): 3736sw 335th st			
City: federal way		State: wa	Zip: 98023
Phone (Daytime): 206-909-2395		Fax:	
E-mail Address: christopher.j.graff@boeing.com			
Please describe your problem: 11/24/09 I went out to go hunting loaded ammo in gun when i closed the bolt on the rifle the gun discharged . i like this gun it is very accurate. ammo remington core lock 120g. i do not trust gun and have not used gun for 2 years. i have read that there is problems with some triggers on remington rifles. i would like to have trigger replaced with the new xmark pro externally adjustable trigger. i have been told remington dealer has to do the work. i will pay for the trigger and work.			
11 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			

7800180

Model: 673



RE00241972

DO NOT PUT OR SPENT SHELLS IN YOUR
FIREARM. THIS IS A
FEDERAL VIOLATION. IF YOU
FEEL YOU MUST SEND SPENT
SHELLS, PLEASE PLACE IN A
SEPARATE PACKAGE AND INCLUDE
A LABEL WITH THE MODEL AND
SERIAL NUMBER OF YOUR FIREARM.

Do not clean your firearm before sending it.
To prevent further damage in shipping and
handling, ship in a

firearm box. (Note: Original boxes may not be returned.)

- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Print
RECEIVED
OCT 04 2011

Reset

BY:

could not duplicate concern
T.A. set screws altered. CAN
offer to replace TPA, clean + test
fire at 1/2 normal cost.

Repair Facility: Remington
Address: 14 Hoefler Ave.
City: ILION State: NY Zip: 13357
RA/RMA Number: _____
Insured Value: \$\$ _____

Store Information: (Use Store Address Stamp Here)

WHOLESALE SPORTS #150

1405 S. 348th St.
Federal Way, WA 98003
(253) 835-1100

Store Phone Number: 253-835-4100

Firearm Information:

Manufacturer / Importer: REMINGTON

Common Model: 673 Guide Rifle Caliber/Gauge: 6.5mm

Serial Number: 7800180 Type: RIFLE

Log Number: 450-00169 (i.e. Store number (XX) followed by book (26) and log # -- XX26-XXXX)

Shipped with the following: _____ Magazine(s) Scope Rings Bolt
Chokes Other BOLT

Problem: (Be as specific as possible)

SEE ATTACHED

Customer Name: CHRISTOPHER GRAFF

Customer Phone: 206-909-2395

Firearm to repair facility. **Yellow Copy:** To be retained and filed by the Hunting Department by year.
Form is originally dropped off to store for repair.

Rev. 7/09





