

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7081

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
249384	12/7/2011	12/15/2011	12/15/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tom	Barb	17745 Live Oak Ct	Reno	NV	89508		

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

1/11/12 Per note on SR, clean and inspect the rifle. Also the gun fired when the customer took it off safe.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	20000	A6300979	KI	5/18/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	PAMIDA INC OMAHA NB	SCOPE BASE,BOTTOM HALF RINGS	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Can offer to replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	62.90	1/11/2012				

1/12/11 Per Ilion, could not duplicate concern. Trigger assm dirty and rusty. Can offer to replace TPA, clean and test fire at BLSM program price.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/15/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		KI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7081&Type=Case>

1/11/2012

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, RUSTY
	Pull	---Select---	S#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE, BOTTOM HALF RINGS

# Service Request

Remington Service  
PO Box 700

Madison, NC 27025-0700



ATTN: SMP

Parts and Repairs: P:800-243-9700/F:336-548-7801

[www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24"  
KIS/  
5#  
07

<b>Service Request Number</b> SR00004037	<b>Serial Number / Description</b> A6300979 SMP	<b>Date of Request:</b> 11/16/2011 <b>Date Printed:</b> 11/17/2011
<b>Customer:</b> TOM BARB 17745 LIVE OAK CT RENO, NV 89508 US		<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email:		Email:

7081

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

## Service Request Section

PLEASE CLEAN AND INSPECT ALSO/ GUN FIRED WHEN CUST TOOK OFF SAFE

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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A6300979

Model: 700



RE00249384

could not duplicate concern  
T. A. dirty & rusty - can offer to  
replace TPA, clean & test fire  
under BCP for \$20. H&H

RECEIVED  
DEC 16 2011

Quote

BY: .....

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00





