

Remington Arms Co., Inc.
Product Service
Legal Case #:6847

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
254985	1/19/2012	11/15/2011	1/20/2012	11/12/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Scott	Begley	516 Fairhope Dr	Apollo Beach	FL	33572		C 813-240-6679 E srbegley6@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot a hole in friend's barn	Cause:4038	Could Not Duplicate Concern		Unknown
S	Concern:1008	Fired on Bolt Closing		
C FBC				

11/15/11: Customer called in. He stated that he was using rifle on 11/12/11 & had a FBC. He stated that he shot a hole in his friend's barn & the friend thought it was funny. He stated he doesn't want us to pay for the barn that was shot but he is afraid of the rifle now. He said he was told by an older friend that the 700's have trigger issues & to be careful with it. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25939	G6254264	CW	4/16/2002 11:35:02 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	TWO PIECE BASE	Y			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$46					

11/15/11: Per customer request - mailing ARS & forms. df 1/24/12: Per Ilion - Could not duplicate concern. TA dirty. Replace TA, clean & test fire @ n/c - goodwill gesture. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	WILL REPLACE TPA AT N/C GOOD-WILL
Barrel	Description		22" 270 WIN
	Date Code		CW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed	
	Muzzle/Crown Condition	Slightly Worn; Functioning
Bolt	Firing Pin	Slightly Worn; Functioning
	Shroud	Slightly Worn; Functioning
	Face	Slightly Worn; Functioning
	Handle	Slightly Worn; Functioning
	Stop	Slightly Worn; Functioning
Extractor	Condition	Slightly Worn; Functioning
	Cut Condition	Slightly Worn; Functioning
	Ext/Eject Test	False
Locking	Block Condition	---Select---
	Lug Condition	Slightly Worn; Functioning
	Notch Condition	---Select---
Overall	Exterior Condition	Slightly Worn; Functioning
	Stock Condition	Slightly Worn; Functioning
	Fore End Condition	---Select---
Receiver	Condition	Slightly Worn; Functioning
	Bulged	False
Safety	Description	M/700 SAFETY
	Function	Like new; Functioning
	Sub-Assembly	ISS
Sear	Lift	---Select---
	Notch	Slightly Worn; Functioning
	Tests	Test Fired
Feeding Test		False
Trigger	Condition	Slightly Worn; Functioning
	Pull	---Select---
	Altered	False
	Sub-Assembly	M/700 Non-Bolt Lock
Non-Remington Components	Description	TWO PIECE BASE

6847

COPY

221
CW 4/0
6#
010

November 15, 2011

Scott Begley
516 Fairhope Dr.
Apollo Beach, FL 33572
Phone: 813-240-6679

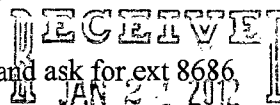
Ref: # 6847, Model 700, Serial # G6254264

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination and service request.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co., LLC
Phone: 1-800-243-9700 press 0 and ask for ext 8686
Fax: 336-548-7872



enclosure

BY:

could not duplicate concern.
T.A. dirty. Replace TPA, clean
test fire AT N/C Good-will
gesture.

#260974

Serial Number:

G6254264

Model: 700



RE00254985

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700

www.Remington.com



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00003893	Serial Number / Description G6254264 Model 700 RIFLE Caliber: 270	Date of Request: 11/15/2011 Date Printed: 11/15/2011
Customer: SCOTT BEGLEY 516 FAIRHOPE DR. APOLLO BEACH, FL 33572 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email:		Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section
Product Service # 6847 - FBC

Parts And Service Details		
Material	Type	Description
		Qty Needed
		Warranty
		Price
		Disc
		Amount

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00

Model Number: 700		Serial Number: G6254264	
Name: Scott Richard Begley		Date of Purchase: 12-13-02	
Address (no PO Boxes): 516 Fairhope Dr.			
City: Apollo Beach		State: FL	Zip: 33572
Phone (Daytime): 813-240-6679		Fax:	
E-mail Address:			
Please describe your problem: When closing bolt soon as I locked it in place firearm discharged without my finger nowhere around trigger. Never had done that before! 500 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. <div style="text-align: center;"><input type="button" value="Print"/> <input type="button" value="Reset"/></div>			

2997377A

WAL★MART
ALWAYS LOW PRICES. ALWAYS WA.

Always.

WE SELL FOR LESS
MANAGER MAR. CORONE
(813) 75 -- 1188

ST# 0547 OP# 00004754 TL# 99
LAYAWAY PAYMENT
SCOTT HEGLEY
LWY ACCT 9615364



CUSTOMER ID # 60064304

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Proof of
Purchase

STORE COPY
12/13/02 21:34:55
SHOPPING CARDS ARE THE PERFECT GIF!
12/13/02 21:34:55
NETWORK ID 0071 APPR CODE 707173
REF # 234800276459
100.00 TOTAL PURCHASE
ACCOUNT 5834
EFT DEBIT PAY FROM PRIMARY
DUE DATE 01/23/03
SIGNATURE: [Signature]
BIN [BIN]

700000 270 0047700000000000

ACCOUNT TOTAL 459.97
ACCOUNT CLOSED - TERMS PURCHASED
CHANGE DUE 0.00
DEBIT TEND 100.00
NEW BALANCE 0.00
PAYMENT 400.00
PREV BAL 100.00
NUMBER ID # 6006430547000000
LWY ACCT 9615364
SCOTT HEGLEY
LAYMAN

EFT DEBIT PAY FROM PRIMARY
ACCOUNT 5834
100.00 TOTAL PURCHASE

RECEIPT REFUND VALUE 459.97

TRANSACTION TOTAL 100.00
LAYAWAY PAYMENTS 100.00-
ACCT 96153647 TOTAL 459.97
RECEIPT REFUND VALUE 459.97

TC# 1091 3651 4028 9291 8868 3



SHOPPING CARDS ARE THE PERFECT GIF!
12/13/02 21:34:55

CUSTOMER COPY

ARS LABEL REQUEST FORM

DATE: 11/15/2011	Service Request # SR00003893
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	email address: I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	SCOTT BEGLEY 516 FAIRHOPE DR. APOLLO BEACH, FL 33572 US SR00003893 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 NOV 15, 2011 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969067263497
 REF 1: SR00003893
 REF 2:

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG:		
DV 0.00	COD 0.00	SVC T/P USD
DC 0.00	DGD 0.00	RS 0.50
AH 0.00	PR 0.00	SD 0.00
		SP 0.00
TOT PUB CHG 10.27	PUB+HANDLING	10.27

ATTN: Product Service

