

Remington Arms Co., Inc.
Product Service
Legal Case #:6449

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
241591	9/23/2011	8/12/2011	9/26/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ray	Birch	227 Rumbold Ave.	North Tonawanda	NY	14120		C 716-984-2368 F 716-695-0596 E rayrz@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer sent rifle into factory with our repair form. He stated that he bought rifle 5 or 6 yrs ago (used) and the bolt seems to be unsafe, when pushing safe off or closing bolt the gun will fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6205929	n/a	
Date Purchased	Where Purchased	Accessories	Original Owner			
	H L PETERS BUFFALO NY	AFT MKT STOCK AND BBL ASSM	N			

CONCRN:FSR,FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						

Repair/Replacement Cost	Repair/Replacement Date
\$18.40	9/29/2011

8/12/11: Mailing ARS, letter, form. df 9/29/11: Per Ilion - TA dirty, set screws altered & safety clip retainer mis-assembled. Replace TA, clean under BLM. Cannot test fire due to rifle having after mkt bbl. I spoke to customer & he apprvd quote & paid by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/26/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22"
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	COULD NOT CHECK HEADSPACE
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	HAS AN AFT MFT BBL WITHOUT A CAL. DESIGNATION
	Stock Condition	---Select---	AFT MKT.GRIP HAD BEEN BROKEN OFF AND GLUED BACK ON
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,SAFETY RETAIN.CLIP MISASSM AND RUBS ON INSIDE OF STOCK.WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
Non-Remington Components	Description		AFT MKT STOCK AND BBL ASSM

Print

Reset

Model Number: 700		Serial Number: 6205929	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Raymond Birch		Date of Purchase:	
Address (no PO Boxes): 227 Rumbold Ave.			
City: North Tonawanda		State: NY	Zip: 14120
Phone (Daytime): 1 716 984 2368		Fax: 1 716 695 0596	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) rayzrz@hotmail.com			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Bought this firearm used about 5 or 6 years ago the safety and bolt seem to be unsafe. When pushing safe off or sometimes upon closing bolt the gun will fire. Haven't used this since. Just spoke with Tim one of Remingtons techs very helpful, courteous. Tim is sending shipping label, he said my gun is 1969 and qualifies for pre-1983 safety modification program at a cost of \$35.00 Hopefully this is the information you need, if not phone is 1(716)984-2368. Master exp 01/14 Thank you.			
REDACTED		T.A. Dirty, set screws altered safety clip retained mis assm. replace TPA, crown under BLP for \$20.00 + ship.	
0 characters left		Ammunition Information: Aft. mkt. ST12 + BDL - NO CAL. Design.	
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
NO INFO HERE ONLY SHOT LESS THAN 10 SHOTS TO SCARY			
Handload Information:			

Powder Weight:

Primer Used:

Reloader Used:

ing and Lubrication):

 RECEIVED
 SEP 27 2011

BY:

 Number: 6205929
 Model: 700


RE00241591

Brand of cleaning solution used: Remington or Hoppes
How often do you clean the bore? (Months or Number of rounds)
How often do you clean the action? (Months or Number of rounds) after use
How often do you clean the trigger assembly? (Months or Number of rounds)
Brand of lubricant used: Rem-lube or Hoppes
How often do you lubricate the bore? (Months or Number of rounds) after use
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > <input type="checkbox"/> YES <input type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? used don't know
What were the services performed?)
<p>Ship your INSURED firearm by either UPS or Parcel Post to:</p> <p style="text-align: center;">Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357</p>
<p><input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p style="text-align: center;">:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper</p>

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.



6205929
Mag. 700
RE20241591





