Remington Arms Co., Inc.
Product Service
Legal Case #:5388

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/10/2010	11/1/2011	12/4/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Johnnie	Brown	192 B Greensboro Rd.	Crumpler	NC	28617		H 336-982-3204

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot hole in truck transmission	Cause:4064 Not Examined by Product Service		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

12/10/10: Customer called in. He stated that he was using rifle on 12/4/10 & had a FSR. He shot a hole in his truck transmission. He stated it did not ruin transmission. He stated he has never had this happen before. He asked if we were going to pay for truck repair. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	6672234		
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
	JOHNSON SPLY HICKORY N C		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun has not been returned to Ilion						
	Repair/Replacement Cost	**Repair/Replacement Date**				

12/10/10: Sending ARS, ltr, form, box. Box order# 1167497. df 11/1/11: Gun has not been returned to Ilion. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

PS 22880

Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/13/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION:	Ref # 5388 rifle		

LABEL INFORMATION

MAIL LABEL TO:	Johnnie Brown
	192 B Greensboro Rd.
	Crumpler, NC 28617
	Ph: 336-982-3204

RETURN ITEM TC	Remington Arms
	Attn: Product Service
	Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

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4XX596         DEC 13, 2010    ALL CURR USD      1 OF 1
SVC GNDCOM               ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065519072
REF 1:JOHNNIE BROWN/CD/DMF
REF 2:5388/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS:        SVC  T/P USD
DV 0.00                    COD  0.00    RS 0.50
DC 0.00                    DGD  0.00    SD 0.00
AH 0.00                    PR   0.00    SP 0.00
TOT PUB CHG 8.20              PUB+HANDLING    8.20
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PS 22881