

Remington Arms Co., Inc.
Product Service
Legal Case #:6502

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
239013	8/25/2011	8/26/2011	8/26/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Lowell	Brown	82 Kincardine Dr	Bella Vista	AR	72715		H 479-855-0409

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fires if safety is not on Concern:1006 Unexplained Discharge Safe OFF			
C				

9/7/11 Per letter with rifle, it will not always fire when trigger is pulled. Also will fire by itself if safety is not on.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6698660	BL	1/17/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	SCHOELLKOPF SPT CARROLL TX	TWO PIECE BASE	U			

CONCERN: DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	9/7/2011				

9/7/11 Per Ilion, trigger assm has a dried lube residue causing parts to bind. Replace TPA, clean and test fire under BLSM program price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/26/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		BL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DRIED LUBE RESIDUE SEAR DID NOT MOVE WHEN TRIG WAS PULLED
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

6502

Aug 17th 2011
Bella Vista Ark.
72715

22"
BV1/7

Remington Arms Co.
Ilion Firearms Plant
Attn: BL Safety Program
14 Hoelke Ave.
Ilion N.Y. 13357

Enclosed is my Model 700 rifle. It will not
Always fire when trigger is pulled. Also will fire
by itself if safety is not on. via phone with your
factory I was advised to engage safety + bolt would not
work. Please fix + return to

Lowell Brown
82 Kincardine Dr.
Bella Vista Ark.

72715

Phone 479-855-0409

A6698660

Model: 700



RE00239013

RECEIVED
AUG 31 2011

BY:.....

T.A. has advised tube residue causing
parts to bind. replace TPA, clean &
test fire under BCP for \$20.00 + ship

Quote





