

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6840

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/14/2011					

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Brumfield						C 360-701-0331 E brumfield223@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD hole in floorboard of truck S C	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing		Unknown	

11/14/11 Per email sent to Remington.com, incid # 111112-000061, "Recently I was unloading my model 700 243 rifle and when I went to put the bolt down to grab the shell and then open it to eject the shell but when the bolt closed and with the salty on the fired and put a hole in my dads truck. Now every time u put the bolt down the firing pin goes off. Once I did not but then I shook the gun and the pin fired. I did this several times and every time it was the same." Per call to Brumfield, his Father's truck has a hole in the floorboard however they have not had it repaired.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/14/11 Spoke with Brumfield by phone. He was hunting so he will email serial number and address for an ARS to be sent.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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**Reference #**  
111112-000061

**Status**  
Unresolved

**Assigned To**  
Administrators  
Christy -

**Product**  
Other

**SLA**  
Not specified

**Queue**  
CSR

**Date Created**  
11/12/2011 04:25 PM

**Date Initial Solution Response**  
None

**Last Updated**  
11/14/2011 07:13 AM

**Customer SmartSense**  
0 (on -3 to +3 scale)

**Staff SmartSense**  
0 (on -3 to +3 scale)

## No Summary

### Discussion Thread

Customer (1 brumfield223@yahoo.com)

11/12/2011 04:25 PM

Hi my name is Robert brumfield. Recently I was unloading my model 700 243<tel:700243> rifle and when I went to put the bolt down to grab the shell and then open it to eject the shell but when the bolt closed and with the salty on the fired and put a hole in my dads truck. Now every time u put the bolt down the firing pin goes off. Once I did not but then I shook the gun and the pin fired. I did this several times and every time it was the same. This gun is not safe or even usable. Please contact me as soon as possible so I can find a solution for this. 360-701-0331<tel:3607010331>. Call any time. Connected by DROID on Verizon Wireless

### Primary Contact

**First Name:** 1  
**Last Name:** brumfield223@yahoo.com  
**Organization:**

**Login:** brumfield223@yahoo.com  
**Title:**  
**Contact Type:**

**Email:** brumfield223@yahoo.com  
**Email - Alternate #1:**  
**Email - Alternate #2:**

**Office Phone:**  
**Mobile Phone:**  
**Fax:**  
**Assistant Phone:**  
**Home Phone:**

**Street**  
**City**  
**State/Province**  
**Postal Code**  
**Country**

### Additional Information