

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6595

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
241198	9/20/2011	9/21/2011	9/21/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Phillip J	Fain	11 Lake Forest Trail	Chapin	SC	29036		H 803-948-8037

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Has fired without pulling trigger	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

9/27/11 Per note with rifle, Fain requests the safety modification. He notates the rifle is subject to fire on its own without pulling the trigger.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6811861	DV	9/5/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	DEL MAR DIST CORP CHRISTI TX	TWO PIECE BASE	U			

CONCERN: FIRED ON IT'S OWN

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	42.40	9/22/2011				

9/22/11 Per Ilion, could not duplicate concern. Replace TPA, clean and test fire at BLSM program price of \$20 + S&H.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/21/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG W/AFT MKT BRAKE
	Date Code		DV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

To: Remington Arms CO. INC.

Sept. 13, 2011

Att: Arms Service

14 Hoefler Ave.

Ilion, NY 1337

6595

22"  
DV 9/7  
6#  
1010

Enclosed is my Remington 700 SN A6811861 (bolt packed in box away from camber). Request safety modification (JMN 9/8) installed to allow the bolt to open with the rifle in safe position. Rifle is subject to fire on its own without pulling trigger. Total charge of repairs is \$20.00. (Check enclosed) I have to pay for insurance and shipping to factory.

*Philip J. Fain*

Philip J. Fain

111 Lake Forest Trail

Chapin, SC 29036

Phone 803 948-8037

could not duplicate concern.  
replace TPA, clean + test fire  
under BCP for \$20.00 + ship

Quote

Number: A6811861

Model: 700



RE00241198

RECEIVED  
SEP 23 2011

BY: .....

Case 6595

frmRepairMain - FGI Repairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Location

frmREApprove - Customer Repair Approval and Payment Update

Repair Number: RE00241198 A6811851 Model 700 Center Fire Caliber .30 -06 SPRG Repairman: Bruce Travis  
Produced: 09/05/1979 SKU: 20000 Status: PartsHold 9/22/2011 10:24:55 AM

Verify Repair

ADDRESS INFORMATION

Customer	Received from	Return To	Received from
Name: PHILLIP J FAIN		PHILLIP J FAIN	
Address 1: 11 LAKE FOREST TRL		11 LAKE FOREST TRL	
Address 2: PO Box:		PO Box:	
City: CHAPIN		CHAPIN	
State: SC Zip Code: 29036 Country: US		SC Zip Code: 29036 Country: US	
Email: bluesuiter06@hotmail.com			

Contact Information

Customer Name: PHILLIP J FAIN

Phone 1: 803 948 8037 ext:   
Phone 2: ext:   
Fax:   
FFL Date:   
FFL:   
Customer Payment Information

☐ Warranty

☐ Customer Account

☐ Cash in Advance

☐ Cash on Delivery (Default)

☐ Credit Card

☐ Hold for Billing Info

Check Number: 2927

Amount: 20.0600

CSR Notes: Charge additional \$15 to credit card 4121-8508-5529-2437, 05/14

Phone call: 00 UPS Ground

Parts: .00

Labor: 37.00

Ship/Handling: .00

Est State Tax: .00

Total: 37.00

☒ Charge Taxes

UPDATE Information

Approve Repair

Return as Received

Repair Search

RE00241198 Approved OK

Close

mitcheilcs - ILN/Prod

frmRepairMain

LT268-MAD2

Thursday, Sep 22 2011

10:21 AM







