### Remington Arms Co., Inc. Product Service Legal Case #:6739

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 10/25/2011 244639 10/26/2011 10/26/2011

Customer Information

Type **Business** First Name Last Name Street State Zip Contact City Age 5450 Landers Rd W 501-945-4070 Gander Mt Gander Mt Reporter Sherwood 72117

Incident Information

Claims ---Codes Repair Est. Medical Treatment Medical Status -

ΡI

PD Cause: 4038 Could Not Duplicate Concern Concern: 1008 Fired on Bolt Closing

Unknown

S Fired on bolt closing С

11/10/11 Per note with rifle, firearm discharges when closing the bolt.cm

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl. DOM Remington CF/BA 700/6MM REM A6517687 EO 10/25/1977 n/a

**Date Purchased** Where Purchased Accessories **Original Owner** 

ORGILL BROS CO MEMPHIS TN SCOPE BASE, RINGS, SCOPE U

CONCERN:FBC

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Cash Cash Reim. Settlement Release of Claims Release Date Reimbursement Settlement Date APV Date APV

Per Ilion, replace TPA, clean, test fire at BLSM program price

> Repair/Replacement Repair/Replacement

Cost

Date

42.40

11/10/2011

11/10/11 Per Ilion, could not duplicate concern. Trigger assm set screws altered. Trigger has min. return. Replace TPA, clean, test fire at BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/26/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 6MM REM
	Date Code		EO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		_
	Muzzle/Crown Condition	Slightly Worn; Functioning	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=6739&Type=Case

11/10/2011

	Firing Pin	Slightly Worn; Functioning	
Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	MARS DENTS
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	N/A
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	16515	False	
	Condition	Slightly Worn; Functioning	HAS MIN TRIG RETURN
Tricos	Pull	Select	2.5#
Trigger	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS,SCOPE



# **Service Request** Service Order # 7766



## **SHIPPED TO VENDOR/STORE:**

Remington Repair FFL# 6-16-00726 14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 10/19/2011

## **RETURN SHIP TO:**

Gander Mountain, FFL# 5-71-119-01-8B-01226

Attn: Gun Parts Dept. 5450 Landers Rd 5450 Landers Raod

Sherwood, AR 72117

## **FIREARM INFORMATION:**

Manufacturer: Remington Arms Co Inc.

Model:

700

Type: Cal/Ga.: 6mm

Phone: (800) 243-9700

Rifle

Serial Number: a6517687

Cased?:

### **DESCRIPTION OF ITEM RETURNED:**

remington 700 6mm w/ redfeild scope wide view

## **REASON FOR RETURN:**

firearm discharging when bolt closes

#### ATTENTION VENDOR

Please contact me with any questions or concerns.

Jerry Tanner (501) 945-4070

#### **BILLING INFORMATION:**

Please include the service order number on all invoices and correspondence:

## SHIP TO ABOVE ADDRESS

Forward all invoices to:

Gander Mountain

Attn: Cindy Kilbride

PO Box 1224

Minneapolis, MN 55440

SHIPPED NOV - 1 PAID

could not dup hunte concern T.A. set screws oftened. Trig has min return up has TPA, CLEAN FTEST Fine Under ISCP Lon & Zo. Oo + ship

Quote

**2** A 6 5 1 7 6 8 7





