

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6958

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
247461	11/18/2011	12/2/2011	12/2/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	4275 Haines Rd	Hermantown	MN	55811		W 218-786-9800

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		Unknown
S	Fired on safety release	Concern:1007	Fired on Safe Release	
C				

12/15/11 Per note with rifle, customer had issue with safety. He had taken off safe and firearm discharged.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/260 REM	26271	T6245143	XS	12/14/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

12/15/11 Per Ilion, trigger assm has a partially dried and sticky lubrication residue causing parts to work sluggish. Replace TPA, clean and test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 260 REM SS
	Date Code		XS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	ACTION UNDER STK VERY DIRTY/STICKY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE



16958

## Service Request

### Service Order # 8793

24"  
XSR/  
4-5  
1012

#### SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996  
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 11/14/2011

Phone: (800) 243-9700

#### RETURN SHIP TO:

Gander Mountain, FFL# 3-41-137-01-3b-01217  
Attn: Gun Parts Dept.  
4275 Haines Road  
Hermantown, MN 55811

#### FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.  
Model: 700

Type: Rifle  
Cal/Ga.: 260

Serial Number: T6245143  
Cased?: ☐

#### DESCRIPTION OF ITEM RETURNED:

Remington 700

#### REASON FOR RETURN:

Customer had issues with safety. He had taken off safe and firearm discharged. Please repair. Thank you.

#### ATTENTION VENDOR

Please contact me with any questions or concerns.

**Shayne Schelinder**  
**(218) 786-9800**

#### BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

#### SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain Company**  
**Attn: Cindy Kilbride**  
**180 E. Fifth Street Suite 1300**  
**St. Paul, MN 55101**

RECEIVED  
DEC 06 2011

BY: \_\_\_\_\_

T.A. has a partially dried &  
sticky lubrication residue causing  
parts to work sluggish. Replace  
TPA, clean & test fire at 1/2  
normal cost.

Quote

Serial  
Number

**T6245143**

Model: **700**



**RE00247461**











