

Remington Arms Co., Inc.
Product Service
Legal Case #:6403

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
236435	7/27/2011	7/28/2011	7/28/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gun Barn	---	Gun Barn	910 West Meadow Ave.	Geneva	AL	36340		W 334-684-2843 F 334-684-2843

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Dealer sent gun in for consumer. Dealer stated that consumer is having trouble with trigger. Stated that sometimes it will fire on closing. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25791	G6432957	RY	11/1/2004 9:35:33 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

8/4/11: Per Ilion - Could not duplicate concern. TA dirty & set screws altered. Can offer to replace TA, clean & test fire @ 1/2 normal cost - Quote. I called dealer & faxed the quote to them as requested. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/28/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		RY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Quotation

REMINGTON ARMS SERVICE

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00236435	Serial Number / Description G6432957 Model 700 Center Fire Caliber: 270 WIN	Date Received: 07/26/2011 Estimate Date: 07/28/2011 Date Printed: 08/04/2011
Customer: GUN BARN 910 WEST MEADOW AVE GENEVA, AL 36340 US		Return To: GUN BARN 910 WEST MEADOW AVE GENEVA, AL 36340 US

Please Circle One:
VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____
☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments
could not duplicate concern.trigger assm dirty and sticky,set screws altered.can offer to replace trigger plate assm, clean and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	94.00	50	47.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 75.50
Est Sales Tax: 1.88
Grand Total: \$77.38

TRANSMISSION VERIFICATION REPORT

TIME : 08/04/2011 14:09
 NAME :
 FAX : 3365487823
 TEL :
 SER.# : BROCB0J148005

DATE, TIME 08/04 14:08
 FAX NO./NAME 13346842843
 DURATION 00:00:32
 PAGE(S) 01
 RESULT OK
 MODE STANDARD
 ECM

Quotation

REMINGTON ARMS SERVICE

PO Box 700

Madison, NC 27025-0700

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Please Circle One: VISA MC DISCOVER Card No. _____ Exp. Date _____ Open Account: R _____ PO Number: _____ Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____ <input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
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BUY--SELL--TRADE
PISTOLS--SHOTGUNS--RIFLES



6403

SPORTING GOODS
AMMO--SHOOTING SUPPLIES

22"
12/11/04
3#
014

10 WEST MEADOW AVENUE • GENEVA, ALABAMA 36340
(334) 684-2843

KEN JONES - Owner

FFL NO: 1-63-031-01-7D-96102

Customer is having trouble with trigger. Sometimes it will fire on closing.

Please check and repair if necessary.

Thank
you

Enclosed you will have the following:
Model 700 Remington

S/N G6432957

Cal 270

Copy of FFL

RECEIVED
AUG 01 2011

BY:.....

Could not duplicate concern.
T.A. Dirty & set screws altered.
was often to replace TPA, clean &
test fire ~~at~~ at 1/2 normal
cost.

Quote

Serial Number: G6432957

Model: 700



RE00236435







