

Remington Arms Co., Inc.
Product Service
Legal Case #:6554

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
240264	9/9/2011	9/12/2011	9/12/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gun Works of Central NY		Gun Works of Ce	5378 State Route 31	Verona	NY	13478		W 315-363-7041

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired with safety on Concern:1028 Fired With Safe ON			
C				

9/21/11 Per note with rifle, customer says gun fired with safe on.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	20000	6334660	CT	4/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	SLOANS NEW YK	TWO PIECE BASE,SLING	U			

CONCERN: FOS

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	9/21/2011				

9/21/11 Per Ilion, could not duplicate concern. Trigger assm dirty & sticky, parts work sluggish. Replace TPA, clean, test fire at BLSM program price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/12/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 2506 REM
	Date Code		CT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,MARS,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY,PARTS WORK SLUGGISH
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,SLING

6554
244
CT 4/70
5#
.007

THE GUN WORKS OF CENTRAL NEW YORK

5378 STATE ROUTE 31

VERONA NEW YORK 13478

PH: 315-363-7041

FX: 315-280-0841

SEPTEMBER 7, - 2011

REMINGTON REPAIR

**PLEASE REPAIR AND SHIP BACK TO ABOVE
ADDRESS. THANK YOU.**

**CUSTOMER SAYS GUN FIRED WITH SAFE
ON.**

THANK YOU.

REPAIR # 79010

SER# 6334660

RECEIVED
SEP 15 2011

BY:.....

6334660

Model: 700



RE00240264

could not duplicate concern
T.A. dirty + sticky, parts work
sluggish replace TPA, clean &
Test fire under SCP for \$20.00
+ ship

Quotation

REMINGTON ARMS SERVICE

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00240264	Serial Number / Description 6334660 Model 700 Center Fire Caliber: 2506 REM	Date Received: 09/09/2011 Estimate Date: 09/12/2011 Date Printed: 09/21/2011
Customer: THE GUN WORKS OF CENTRAL NEW YORK 5378 STATE ROUTE 31 VERONA, NY 13478 US	Return To: THE GUN WORKS OF CENTRAL NEW YORK 5378 STATE ROUTE 31 VERONA, NY 13478 US	

Please Circle One:
VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments
could not duplicate concern.trigger assm dirty,sticky,parts work sluggish.replace trigger plate assm, clean and test fire under bolt lock program for \$ 20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: 37.00
Est Sales Tax: 2.59

39.59

Remington®

FACSIMILE TRANSMITTAL SHEET

To: _____ Date: 9/21/11

Company: _____ From: _____

Fax No.: 315-280-0841 Fax No.: _____

Phone No.: _____ Phone No.: _____

Number of pages including Cover Sheet: _____

COMMENTS:

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