

Remington Arms Co., Inc.
Product Service
Legal Case #:7153

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 251716 | 12/27/2011 | 12/28/2011 | 12/28/2011 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|------------------|----------|-------|-------|-----|---|
| Reporter | | Mark | Haffey | 1411 Leeds Drive | Franklin | TN | 37067 | | H 615-415-1959 E haffey9@bellsouth.net |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI | | | | |
| PD | | | | |
| S | Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing | | Unknown | |
| C | | | | |

per cust letter: Bolt Lock Mechanism. Unable to load the rifle in a the safety position. While unloading weapon pushed the bolt forward and the gun discharged. This almost led to a family memeber being shot. Have seen that this was a major issue with the older model 700.

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|---------------------------|----------------|----------------|---------|------|----------|
| Remington | CF/BA | 700/7MM REM MA | n/a | 6635668 | KX | 5/1/1973 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | JONES DIST CO DENVER COLO | | U | | | |

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-----------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TPA under SMP | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | \$29 | 1/19/2012 | | | | |

per Ilion: could not duplicate concern. TA dirty. Replace TPA, clean & test fire under BLP for \$20 plus shipping.

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------|-----------------|
| Examination | Examiner | | B. TRAVIS |
| | Exam Date | | 12/28/2011 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T. NAGLE |
| Cause | 4038 | Could Not Duplicate Concern | |
| Barrel | Description | | 24" 7MM REM MAG |
| | Date Code | | KX |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |

| | | | |
|--------------|------------------------|----------------------------|------------------------|
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt. | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | M/700 BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .003 |
| | Notch | Slightly Worn; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Slightly Worn; Functioning | DIRTY |
| | Pull | ---Select--- | 5# |
| | Altered | False | |
| | Sub-Assembly | M/700 Bolt Lock | |

7153

24"
14K5/7:
5#
.003

| | | | |
|--|--|--------------------------------------|-------------------|
| Model Number: Model 700 | | Serial Number: 6635668 | |
| Name: Mark Haffey | | Date of Purchase: Unknown | |
| Address (no PO Boxes): 1411 Leeds Dr. | | | |
| City: Franklin | | State: TN | Zip: 37067 |
| Phone (Daytime): 615-415-1959 | | Fax: | |
| E-mail Address: haffey9@bellsouth.net | | | |
| Please describe your problem: Bolt Lock Mechanism. Unable to load the rifle in a the safety position. While unloading weapon pushed the bolt forward and the gun discharged. This almost led to a family member being shot. Have seen that this was a major issue with the older model 700. | | | |
| 242 characters left | | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | | |
| <input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. | | | |
| <input type="button" value="Print"/> | | <input type="button" value="Reset"/> | |

RECEIVED
JAN 4 2012

BY: _____

Serial Number:
6635668
Model: 700



RE00251716

could not duplicate concern
T.A. dirty. replace TPA, clean
& test fire under BLP Ron
& 20. x 5 hips

Quote





