

Remington Arms Co., Inc.
Product Service
Legal Case #:6491

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
238672	8/23/2011	8/24/2011	8/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		William	Harrison	9616 Sophia Ave	North Hills	CA	91343		H 818-893-1170 E HunterBill46@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Fired on bolt closing	Concern:1008 Fired on Bolt Closing	Unknown	
C				

9/6/11 Per letter with rifle, on 5/27/09 Bain & Davis converted the 700 ADL to a BDL. Harrision supplied a Brown Precision stock, they glass bedded it, free floated the barrel, recrowned it at 11 degrees and did a trigger job. On his antelope hunt in Oct 2009 the gun misfired. It fired when he closed the bolt. He found debris from the bedding job, cleaned it and took it to the range a half dozen times to test it. He did not experience anymore failures. Then in late 2010 it happened again. He took it back to Bain & Davis and they made some adjustments and said it was safe. It's doing it again.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6765493	OY	7/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	HORNICKS HDW JOHNSTOWN PA	TWO PIECE BASE,AFT MKT STK	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire under BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
77.90	9/6/2011

9/6/11 Per Ilion, trigger assm set screws altered. Replace TPA, clean and test fire under BLSM program price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/24/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
	Description		24" 7MM REM MAG
	Date Code		OY
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	MIN TRIG RETURN WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,AFT MKT STK

6491

08/15/11

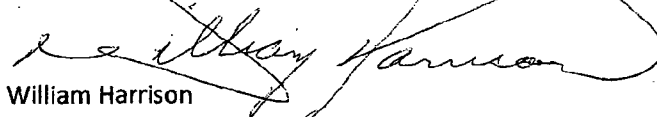
24"
047/74
2.5#
005

Remington Representative:

On 05/27/09, I had Remington factory representative Bain & Davis in Southern, California, convert my Remington model 700 from an ADL model to a BDL model. I supplied a Brown Precision Stock: they glass bedded it, free floated the barrel, re-crowned it at 11 degrees, did a trigger job, etc.

On my antelope hunt in October of that year, the gun misfired. It fired when I closed the bolt. Believe it or not- I killed the antelope. I examined the gun and found debris from the bedding job; cleaned it and took it to the range a half dozen times to test it. I did not experience any more failures. Then in late 2010, it happened again. I took the gun back to Bain & Davis. They did an exam, adjustments, and repairs and pronounced the gun safe... WRONG! It's doing it again. I noticed it seems to happen when I don't recycle the bolt strong enough to the rear. Something does not reset. The trigger?... the bolt?... I don't know. What I do know is that it is not safe- it's having a "Remington moment". I know of this gun's reputation with trigger failure. A factory representative should be able to adjust it appropriately. If not, please "give" me one of your new X-Mark Pro triggers. Please check out anything else that could be causing this problem.

Thank you,



William Harrison

SCI San Fernando Valley Chapter Vice President

RECEIVED
AUG 26 2011

BY:

P.S. - Please advise me of the turn-around time in regards to the repair; I need the gun for a hunt in the last week of September 2011.

Serial Number:

6765493

Model: 700



RE00238672

J.A. Set screws altered
Reph a TRA, clean & test
Fire upon BLP for \$10.00
+ Ship

Quote

(NOTE: Please print and complete this form, and then include it with your firearm.)

PS 23641

BAIN & DAVIS GUN SHOP
 307 E. Valley Blvd.
 SAN GABRIEL, CALIFORNIA 91776
 (626) 573-4241 (323) 283-7449

CUSTOMER <u>BILL HARRISON</u>		INVOICE NO. G 424459	
ADDRESS <u>9616 SOPHIA A. NORTH HILLS</u>		DATE RECEIVED <u>5-27-09</u>	
MODEL OR SERIAL NO. <u>818</u>	PHONE <u>813-1170</u>	PROMISED	DELIVERED
TROUBLE REPORTED <u>REMINGTON 700</u>			<u>6/5/09</u>
7mm # 6765493			
DESCRIPTION OF MATERIAL USED		AMOUNT	
① GLASS DEF. BAIL COTTON-TOPS			
NOTE			
② FRONT FLAT 60L & MATH 60F			
③ TRIG JUS 2 1/2-3 LBS			
④ RE-CROWN 110			
⑤ INSTALL (CUSTOMER)		TOTAL MATERIALS	
LIMIT 4000 STAINLESS		LABOR	205 00
RECEIVED BY		TAX	
Thank You! CASH ON COMPLETION OF WORK →		TOTAL	205 00

CUSTOMER <u>BILL HARRISON</u>		INVOICE NO. G 833035	
ADDRESS <u>9616 SOPHIA A. NORTH HILLS</u>		DATE RECEIVED <u>5-27-09</u>	
MODEL OR SERIAL NO. <u>818</u>	PHONE <u>813-1170</u>	PROMISED	DELIVERED
TROUBLE REPORTED <u>REMINGTON 700</u>			
7mm MAG 6765493			
DESCRIPTION OF MATERIAL USED		AMOUNT	
WE DID TRIG JUS			
FIRED CASE			
BAIL BOLT WAS (LOOSE)			
TOTAL MATERIALS			
LABOR			
TAX			
TOTAL		205 00	
RECEIVED BY <u>SEAN ENHART</u>		ON COMPLETION OF WORK →	
Thank You! CASH			

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 SAN GABRIEL, CALIFORNIA 91776
 (626) 573-4241 (323) 283-7449

How often do you lubricate the bore? (Months or Number of rounds)	At the end of every cleaning.
How often do you lubricate the action? (Months or Number of rounds)	At the end of every cleaning.
How often do you lubricate the trigger assembly? (Months or Number of rounds)	Seldom
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	Original owners manual does not specify.
Comments: Was impressed with this firearm until Bain and Davis made adjustments. Now I am concerned for my and others safety.	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? 01/29/11	
What were the services performed? Sear engagement checked (Please, see attached copy of invoices from Bain and Davis.)	
<p>Ship your INSURED firearm by either UPS or Parcel Post to:</p> <p style="text-align: center;">REMINGTON ARMS CO., INC</p> <p style="text-align: center;">ATTN: Arms Service Division</p> <p style="text-align: center;">14 Hoefler Ave</p> <p style="text-align: center;">Ilion, NY 13357</p>	
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</p>	



